

# avocor<sup>TM</sup>

## **AVF-6515 / AVF-7515 / AVF-8415** **Large Format Interactive Display**



Model AVF-6515 / AVF-7515 / AVF-8415 Installation and Operation Manual

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# Important Safety Instructions

- Before using this display, please read this user manual thoroughly to help protect against property damage and to ensure your personal safety and the safety of others.
- Be sure to observe the following instructions.
- For your safety, be sure to observe the warnings located in this manual.
- For installation or adjustment, please follow the instructions in this manual and refer all servicing to qualified service personnel.

## Safety Precautions

- If smoke or a peculiar smell comes from the display, remove the power plug from the outlet immediately.
- Failure to do so may result in fire or electrical shock. Contact your dealer for inspection.
- If the display has been turned on but there isn't a picture, remove the power plug from the outlet immediately.
- Failure to do so may result in fire or electrical shock. Contact your dealer for inspection.
- If water is spilled or objects are dropped inside the display, remove the power plug from the outlet immediately.
- Failure to do so may result in fire or electrical shock. Contact your dealer for inspection.
- If the display is dropped or the cabinet is damaged, remove the power plug from the outlet immediately.
- Failure to do so may result in fire or electrical shock. Contact your dealer for inspection.
- To turn off the power of the display, press "O" on the main power switch at side of display.
- The power standby/on indicator will go off and the display cannot to be turned on/off by using the POWER button on the remote control. (To turn on/off the display by the remote control, press the main power switch again and light the power standby/on indicator.)
  - ◆ When turning off the display by pressing the POWER button on the remote control, the main power of the display is not turned off completely.
  - ◆ To disconnect power completely, remove the power plug from the outlet.
- If the power cord or plug is damaged or becomes hot, turn off the main power switch of the display, make sure the power plug has cooled down and remove the power plug from the outlet.
- If the display is still used in this condition, it may cause fire or electrical shock. Contact your dealer for replacement.

## Installation

- Don't install in a high-temperature environment.
- If the display is used in high-temperature or in direct sunlight, it may cause the case or other parts to become distorted or damaged, resulting in overheating or electrical shock.
- Don't install in a high-humidity environment.
- This may cause overheating or electrical shock.
- Don't install near any heat sources such as radiators, heat registers, stoves, or other apparatus that produce heat.
- This may cause fire or electrical shock.
- Don't overload outlets or cables beyond electrical capacity.
- Don't use extension cords as it may cause fire or electrical shock.
- Don't insert the power plug into an outlet other than 100~240V AC.
- This may cause fire or electrical shock.
  - ◆ Don't use a damaged power plug or worn outlet.
  - ◆ Don't insert an improper power plug it may cause fire or electric shock.
- Don't place the display on an unstable shelf or surface.
- The display may fall, causing injury. Please install on a horizontal, stable, level surface.
- Don't place objects on the display.
  - ◆ If the display is covered or the vents are blocked, the display could overheat and cause a fire.
  - ◆ If metal or liquid gets into the display, it may cause fire or electrical shock.
  - ◆ Do not put heavy objects on the display as they may fall, causing injury.
  - ◆ Please keep a 10 cm minimum distance between the display and the wall for sufficient ventilation.
- Don't move the display when it is connected to the power cord and AV cables.
  - ◆ When moving the display, make sure to remove the power plug and cables from the outlet or source.
  - ◆ When unpacking or carrying the display, at least 2 people are needed. Make sure the display is carried upright.
  - ◆ Transport the display upright. Avoid placing the display face up or down.
  - ◆ Handle the display gently. Do not drop.

## Use

- If you encounter a problem during installation, please contact your dealer for assistance. Don't repair or open the display by yourself.
- Failure to do so may result in fire or electrical shock. Contact your dealer for inspection.
- Protect and correctly use the power cord/plug.
  - ◆ Don't pinch the power cord/plug between hard surfaces.
  - ◆ Don't step on the power cord/plug.
  - ◆ Before inserting the power plug into the wall outlet, connect the power cord to the display.
  - ◆ Don't operate the display with a damaged power cord or it may damage the display.
- Using extension cords (not recommended)
- If an extension cord must be used, ensure the voltage rating exceeds the max power consumption of the display. If the voltage rating is less than the display, it will cause the extension cord to overheat.
- If there is thunder or lightning, don't touch the display or the power plug.
- This may cause an electric shock.
- Don't use any kind of liquid on the display.
  - ◆ If liquid is spilled on the display, remove the power and ask qualified service personnel to check the display.
  - ◆ If the liquid gets on the display's screen, please clean it with a dry and soft cloth immediately.
  - ◆ Don't use any harsh chemical on the display.
  - ◆ If metal or liquid gets into the display, it may cause a fire or an electrical shock.
- Don't install or remove the power plug with wet hands.
- This may cause an electrical shock.
- If the display will not be used for a long period of time, unplug the display.
- This may cause premature wear of electrical components or fire.
- Don't press on the LCD panel.
- This may cause personal injury or panel damage.
- Don't push or shake the display.
- This may cause damage or injury.
  - ◆ If the glass of the display panel is broken, liquid may escape. Please don't touch the liquid.
  - ◆ If liquid get into your eyes or touches your skin, wash with the clean water and seek medical attention immediately.
  - ◆ Precautions with the remote control batteries
  - ◆ Please only use approved AAA type batteries.
  - ◆ Please be sure to insert batteries by matching the + and -.

- ◆ Don't recharge, heat, disassemble, short or throw batteries into a fire.
- ◆ Don't mix a new battery with a used one.
- ◆ Don't mix different types of batteries together (only use the specified type). it may cause burn and injury.

## Cleaning

- If dust has collected on the power plug, remove the plug from the outlet and clean off the dust.
- Dust build-up may cause a fire.
- Take off the power plug before cleaning.
- Failure to do so may result in electrical shock or damage.
- Cleaning the surface of the display
  - ◆ When the surface of the display becomes dirty, please wipe the surface lightly with a soft clean cloth.
  - ◆ If the surface requires additional cleaning, lightly moisten the cloth.
  - ◆ Do not to let any kind of liquid enter the display as it may cause electrical shock or damage.
  - ◆ Do not clean the display with alcohol, solvents or ammonia, as this could damage the display.

# Warnings

## Use

- Do not use the display lying flat on its back.
- Transport the display upright with proper packaging. Avoid placing the display face up or down. Be careful not to bump into the display.
- Do not send a static (non-moving) image to the display, or it may cause image 'burn-in' or image retention.
- "Burn in" and/or image retention is not covered under warranty.
- Make sure to change the image on the display periodically. It is recommended to (1) turn off the display for at least 6 hours after 18 hours of usage in a 24 hour period to help avoid image retention and (2) to turn the "IRFM" function to "ON" in the OSD menu (under "Advanced Settings").

## Exemptions

- This product isn't warranted for any damage caused by natural disaster (such as earthquake, thunder, etc.), fire, acts by third parties, accidents, owner's intentional misuse and fault, or use in other improper conditions.
- This product isn't warranted for incidental damages (such as profit loss or interruption in business, modification or erasure of record data, etc.) caused by use or inability to use of this product.
- This product isn't warranted for any damage caused by inappropriate operation, or from not following the user manual.
- This product isn't warranted for any damage caused by misuse or malfunction through simultaneous use of this product and the connected equipment or software.
- This product isn't warranted for any damage caused by neglect of the instructions described about installation.
- This product isn't warranted for any damage caused by improper installation.
- This product isn't warranted for any damage caused by disassembly, modification or repair by non-authorized service centre or people.

# Compliance Information

## DECLARATION OF CONFORMITY:

AVOCOR hereby declares that the Product's Model Numbers:

**AVF-6515, AVF-7515, AVF-8415**

Conform with the provisions of:

- FCC:  
FCC CFR Title 47 Part 15 Subpart B Class A, CISPR 22  
ANSI C63.4  
ICES-003 Issue 5
- CE:  
EN 55022  
EN 55024  
EN 61000-3-2  
EN 61000-3-3  
EN 300 328  
EN 301 489-1/-17
- cTUVus:  
UL 60950-1  
CAN/CSA-C22.2 No. 60950-1
- CB:  
IEC 60950-1

## FCC PART 15:

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

### CAUTION:

Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.



### **RF Exposure Warning:**

This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provide with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance.

### **INDUSTRY CANADA (ICES-003):**

CAN ICES-3 (A)/NMB-3(A)

### **PRODUCT DISPOSAL:**

The Product contains small amounts of tin, lead and /or mercury. Disposal of these materials maybe regulated due to environmental considerations.

### **DISPOSAL OF OLD ELECTRICAL AND ELECTRONIC EQUIPMENT (Applicable throughout the European Union and other European countries with separate collection programs)**



This symbol found on your product or on its packaging, indicates that this product should not be treated as household waste when you wish to dispose of it. Instead, it should be handed over to an applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences to the environment and human health, which could otherwise be caused by inappropriate disposal of this product.

The recycling of materials will help to conserve natural resources. This symbol is only valid in the European Union. If you wish to discard this product, please contact your local authorities or dealer and ask for the correct method of disposal.

# Notes

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# Notes

# 1. Introduction

## About This Manual

This Owner's Manual describes how to install, set up and operate the AVOCOR Series LED Display.

Throughout this manual, the AVOCOR Series LED Display is referred to as the "display".

## Target Audience

The manufacturer has prepared this manual to help installers and end users get the most out of the display.

The manufacturer has made every effort to ensure that this manual is accurate as of the date it was printed. However, because of ongoing product improvements and customer feedback, it may require updating from time to time.

## Textual and Graphic Conventions

**Text Conventions:** The following conventions are used in this manual, in order to clarify the information and instructions provided:

- Remote and built-in keypad button identifiers are set in upper-case bold type; for example, "Press **EXIT** to return to the previous menu."
- Computer input (commands you type) and output (responses that appear on-screen) is shown in monospace (fixed-width) type; for example: "To change the aspect ratio to Letterbox, type 07 00 02 41 53 50 03 08 <Enter>."
- All keys with functional names are initial-capped, set in bold type and enclosed in angle brackets. These keys are the following: <Enter>, <Spacebar>, <Control>, <Esc> and <Tab>. <Enter> indicates that you may press either the RETURN or ENTER key on your keyboard if it has both keys.
- In addition to these conventions, underlining, bold face and / or italics are occasionally used to highlight important information, as in this example:



**NOTE** A carriage return must be used after each command or string.

**Graphic Conventions:** These symbols appear in numerous places throughout the manual, to emphasise points that you must keep in mind to avoid problems with your equipment or injury:



**TIP**

TIPS highlight time saving short cuts and helpful guidelines for using certain features.



**NOTE**

NOTES emphasize text with unusual importance or special significance. They also provide supplemental information.



**CAUTION**

CAUTIONS alert users that a given action or omitted action can degrade performance or cause a malfunction.



**WARNING**

WARNINGS appear when a given action or omitted action can result in damage to the equipment, or possible non-fatal injury to the user.



**DANGER!**

DANGER appears when a given action can cause severe injury or death.

## Using This Manual

Use the following table to locate the specific information you need in this manual.

If you need...	... Turn to page:
General information about the AVOCOR Series LED Display	<a href="#">17</a>
Installation instructions	<a href="#">25</a>
First-time configuration instructions	<a href="#">33</a>
Advanced configuration instructions	<a href="#">48</a>
Troubleshooting tips	<a href="#">52</a>
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## Description, Features and Benefits

The AVOCOR AVF Series LED Displays (AVF-6515, AVF-7515 and AVF-8415) are ultra-high definition touch displays that support a full 3840x2160 @60Hz resolution and can display 1.073 billion colours.

They combine ultra-high resolution and unparalleled image quality with configurable I/O in a large-format display for a wide range of digital signage and control-room applications.

### Key Features and Benefits

The display offers these key features and benefits:

- Up to 3840x2160 @60 Hz resolution
- High-resolution, high-speed InGlass™ touch sensing for up to 20 points or 4 passive pens
- Can display up to 4 video sources simultaneously
- (4) HDMI v1.4 inputs and DisplayPort 1.2 input with High-bandwidth Digital Content Protection (HDCP), VGA, RS-232, USB 2.0/3.0, Touch USB and LAN connections
- An optional OPS (Open Pluggable Specification) slot
- Full-range internal speakers
- Signal source auto detection
- Flexible ON/OFF scheduler
- Low power consumption

### Touch Capability:

- Precise, highly responsive touch technology
- High touch sensitivity – no pressure required
- Any touch: finger, gloved hand or pointer
- Calibrated easily by software tools as attached
- Compliant with Windows 7/8/10 and Mac OS
- One USB cable for easy Plug-and-Play operation

### Parts List

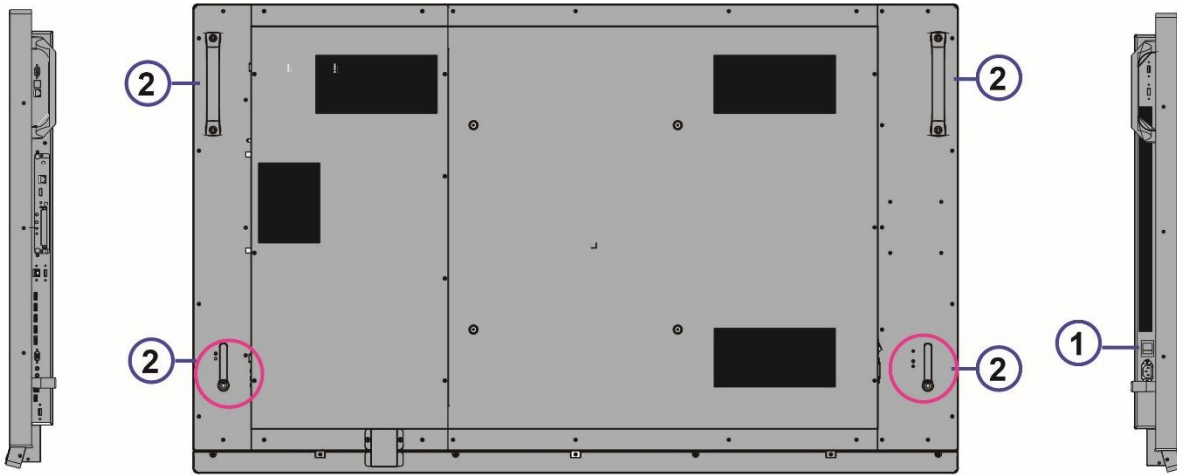
Your display is shipped with the following items. If any items are missing or damaged, please contact your dealer or Customer Service.

- AVOCOR UHD LED Display
- Quick Start Guide
- Remote Control Unit and Batteries
- AC Power Cord
- 2 Touch Styluses
- RF Antenna
- USB Key – Multi-Touch Drivers & User Manual
- USB Cable - 3 Metres
- HDMI Cable - 3 Metres
- VGA Cable - 3 Metres

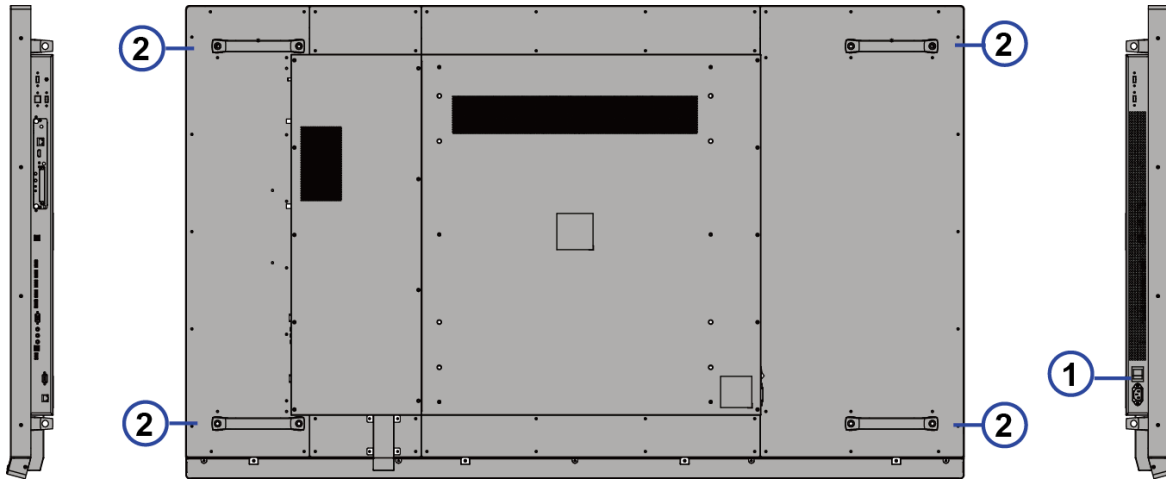
# 2. Controls and Functions

## Display at a Glance

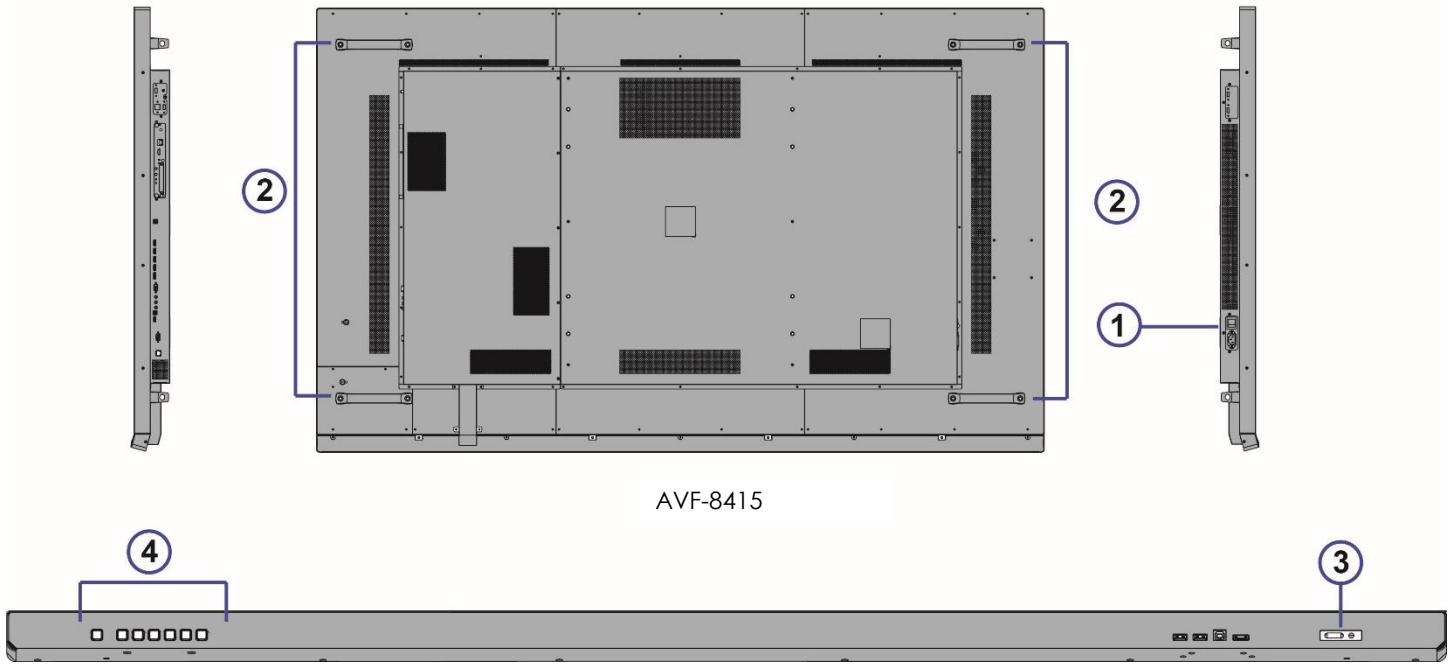
Figure 2-1 shows the key display components, and the paragraphs that follow describe them.



AVF-6515



AVF-7515



AVF-8415

Front Panel

**Figure 2-1. Display Rear/ Side / Front View**

**1. MAIN POWER SWITCH**

Connects or disconnects the display panel from the AC power source.

**2. HANDLE**

Always use the handles and lower handle bars (AVF-6515) when carrying the display.

DO NOT touch / hold the screen face or the lower front panel.

**3. Status LED**

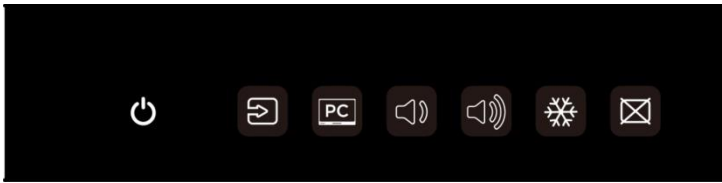
Solid orange: display in standby mode

Blinking orange: display on, no input detected

Off: main power switch off

Solid green: display on, input detected

#### 4. KEYPAD



You can use the keypad instead of the remote control unit to operate the on-screen display (OSD) controls. The keypad operates as follows:

POWER 

Press the button to turn on/off the monitor screen. (Refer to Appendix V for detailed operations.)

SOURCE 

Press the button to select a media source. When using Win10 PC, pressing this button will return to the previous source selected.

Win10 PC 

Press the button to turn on/off the Win10 PC built in the display. (Refer to Appendix V for detailed operations.)

VOLUME DOWN  / UP 

Press these two buttons to lower or increase the volume.

FREEZE 

Press the button to freeze the screen. Press again to release it.

BLANK 

Press the button to blank the screen.

# Input Panel

Figure 2-2 shows the display input panel.

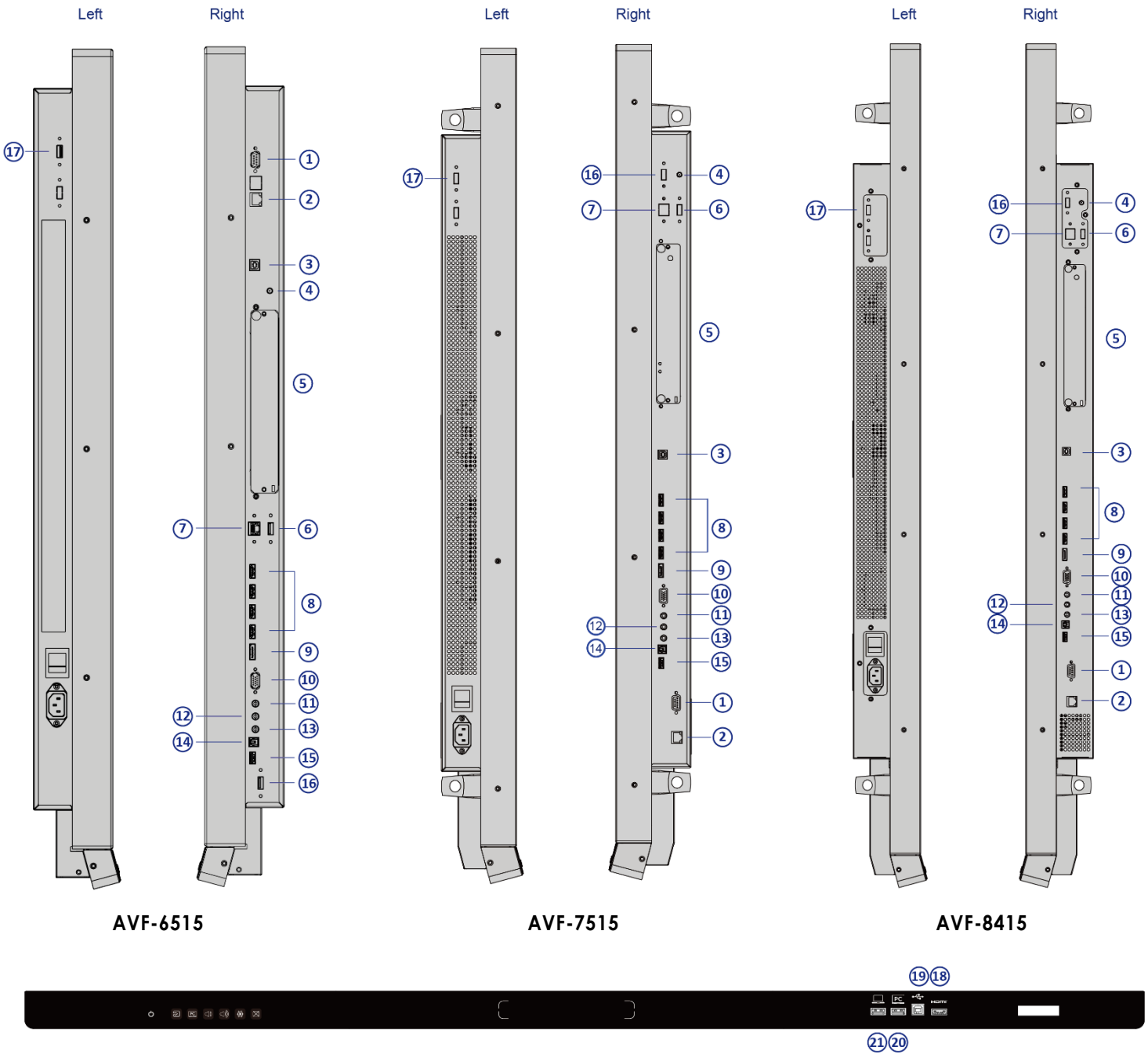


Figure 2-2. Display Input Panel Side/Front View

No.	Connector
1	<p><b>RS232C In</b></p> <p>A female, 9-pin D-sub connector for interfacing with a PC or home theatre automation/control system.</p>
2	<p><b>LAN Port</b></p> <p>An RJ-45 connector for interfacing with a PC or home theater automation/control system via a Cat 5 cable.</p>
3, 19	<p><b>Hub In (Touch USB)</b></p> <p>Two standard, Type-B USB port for connecting media sources to the display.</p> <p><b>Note:</b> The USB cable used for the front Hub In connector can be up to 3 meters in length, while the one used for the rear Hub In connector can be up to 5 meters in length.</p>
4	<p><b>RF Antenna</b></p> <p>Established a network connection for the display to go online via WIFI.</p>
5	<p><b>OPS (Open Pluggable Specification) Slot</b></p> <p>An optional OPS slot for connecting an internal PC to display 4K content.</p>
6, 20	<p><b>WIN PC USB</b></p> <p>Two standard USB connectors of the Windows mini PC for connecting external multimedia player devices.</p>
7	<p><b>WIN PC Ethernet</b></p> <p>An RJ-45 connector for interfacing with the built-in Windows PC via a Cat 5 cable.</p>
8, 18	<p><b>HDMI</b></p> <p>HDCP-compliant digital video input for connecting HDMI sources.</p>
9	<p><b>DisplayPort</b></p> <p>DisplayPort 1.2 and DisplayPort-HDCP 1.1 compliant, SD/HD input for connecting SDTV, EDTV or HDTV component video sources.</p>
10	<p><b>VGA In (15-pin D-Sub)</b></p> <p>Connects components that have RGB or component output jacks, such as a personal computer or external DTV decoder (a break-out cable is needed for BNC-type connection).</p>
11	<p><b>PC Audio In</b></p> <p>Connects the audio output from a personal computer here.</p>
12	<p><b>IR Extender</b></p> <p>Connects an IR Extender cable from this input.</p>
13	<p><b>Audio Out</b></p> <p>Connects external, powered speakers or an external audio receiver/amplifier.</p>
14	<p><b>SPDIF Out</b></p> <p>Connects external and powered digital speakers or audio receiver/amplifier.</p>
15	<p><b>Service Port</b></p> <p>A standard USB connector for connecting the USB stick that comes with the package to upgrade firmware.</p>
16	<p><b>OPS USB</b></p> <p>A standard USB connector of the OPS slot for connecting external multimedia player devices.</p>
17, 21	<p><b>HUB USB</b></p> <p>Two standard USB connectors for connecting external media, keyboard, keyboard or mouse.</p>

# Remote Control Unit

Figure 2-3 shows the display remote control, and Table 2-1 describes its functionality.

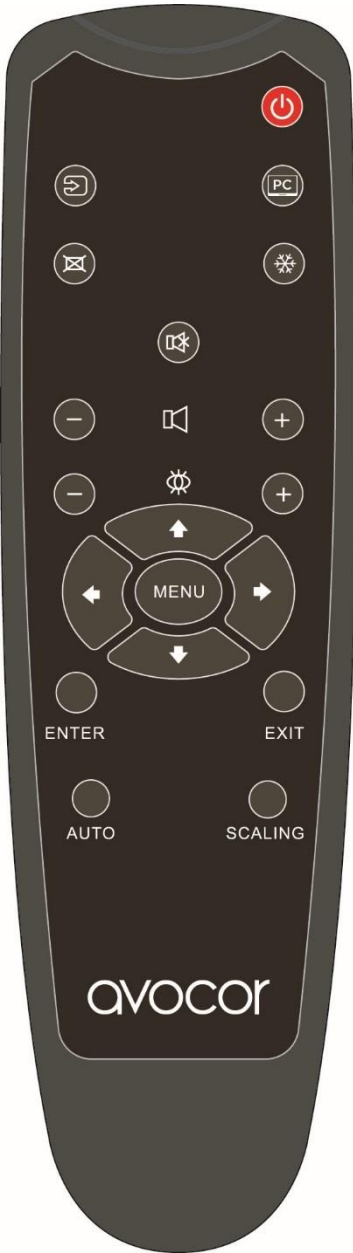








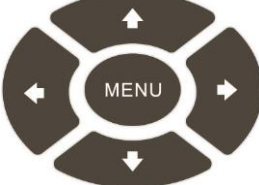


Figure 2-3. Display Remote Control Unit

**Table 2-1. Remote Control Button Descriptions**

Label	Description
	Turns the display screen on and off. (Refer to Appendix V for detailed operations.)
	Selects a media source.
	Selects WIN PC input source and turns on/off WIN PC. (Refer to Appendix V for detailed operations.)
	Blanks the screen. Press any key to restore.
	Freezes the screen. Press again to restore.
	Turns off the sound.
	Increases or decreases the volume by pressing the + and - keys.
	Selects standard settings.
	Opens the monitor's on-screen menu system.
	When the menu system is already open, pressing this butt on will select the previous submenu.
	Navigates through submenus and settings.
ENTER	Selects highlighted menu choices
EXIT	Closes the menu system
AUTO	Auto adjustment of VGA source
SCALING	Selects each aspect ratio, in sequence: Full Screen, Native, Letter Box and Pillar Box



# 3. Installation



**NOTE** Installation must be performed by a qualified custom video installation specialist.

## Remote Control

To install batteries in the remote control:

1. Press down the tab on the cover and pull the cover up.
2. Insert the included batteries. Ensure that the polarities correctly match the  $\oplus$  and  $\ominus$  markings inside the battery component.
3. Insert the lower tab of the cover into the opening, and press down the cover until it clicks in place.

### Notes on Batteries

Make sure that the battery polarities are correct when installing the batteries.

- Do not mix an old battery with a new one or different types of batteries.
- If you will not use the remote control for a long time, remove the batteries to avoid damage from battery leakage.
- Do not expose batteries to excessive heat such as from sunshine, fire or the like.

### Notes on Remote Control Operation

- Make sure that there is nothing obstructing the infrared beam between the remote control and the IR receiver on the display.
- If the effective range of the remote control decreases, or it stops working, replace the batteries with new ones.
- The remote control may fail to operate if the infrared remote sensor is exposed to bright sunlight or fluorescent lighting.
- Ambient conditions may possibly impede the operation of the remote control. If this happens, point the remote control at the display, and repeat the operation.

## Quick Setup

Table 3-1 gives a quick overview of the display installation process. The sections following this one provide detailed instructions.

**Table 3-1. Installation Overview**

Step	Procedure	For Details Refer to page...
1	Mount the display(s) on a wall (optional)	<a href="#">27</a>
2	Connect other external equipment to the display (optional): Automation/control system (RS-232, Ethernet)	<a href="#">28</a>
3	Connect signal sources to the display	<a href="#">30</a>
4	Apply power to the display	<a href="#">32</a>
5	Change the OSD language (optional)	<a href="#">33</a>
6	Perform touch screen-specific installation and configuration tasks (AVOCOR): Connect touch screen controller host computer to the display	<a href="#">34</a>
7	Display calibration - adjust the following <i>for each input</i> : <ul style="list-style-type: none"><li>• Aspect ratio</li><li>• Brightness</li><li>• Contrast</li><li>• Color temperature and white balance</li><li>• Color level</li><li>• Tint</li><li>• Input position</li></ul>	<a href="#">41</a>

## Installation Considerations

Proper installation of your display will ensure a satisfying viewing experience. Whether a display is installed temporarily or permanently, the following should be taken into account to ensure the best performance of the display.

### Ambient Light

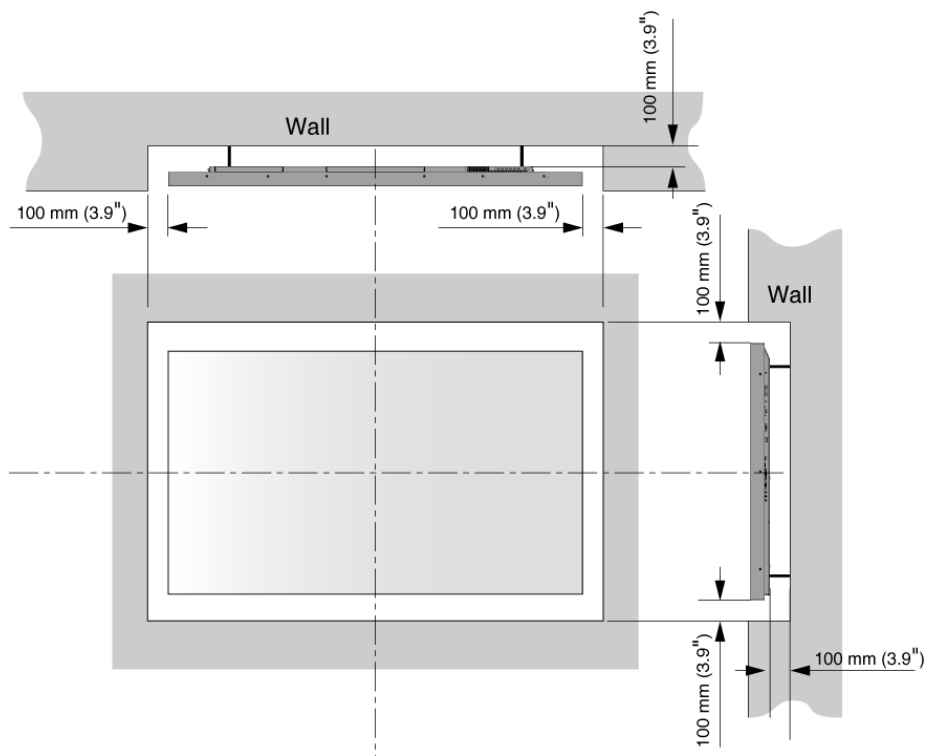
In general, minimise or eliminate light sources directed at the screen. Contrast ratio in your images will be noticeably reduced if light directly strikes the screen, such as when a shaft of light from a window or floodlight falls on the image. Images may then appear washed out and less vibrant. Direct sunlight may affect touch operation.

### Ambient Heat

Keep the ambient temperature constant and below 35°C (95°F). Keep the display away from heating and / or air conditioning vents.

## Ventilation

If you are mounting the display in an enclosure, leave sufficient space on all sides between it and surrounding objects, as shown in Figure 3-1. This allows heat to disperse, maintaining the proper operating temperature.



**Figure 3-1. Ventilation Requirements for Enclosure Mounting**

## Mounting the Display

You can mount the display on a wall.

If you do decide to wall-mount the display, ensure that the wall-mount bracket is installed according to the instructions included with it. The wall must be capable of supporting a redundant weight factor three (3) times the weight of the display, or be reinforced.

We recommend that this be done by a custom installation specialist.



**NOTE** Use only the approved wall-mount kit designed for your display.

## Connections to the Display

Proceed as follows to connect the display to your video sources, external controller(s) – if present – and AC power.

When connecting your equipment:

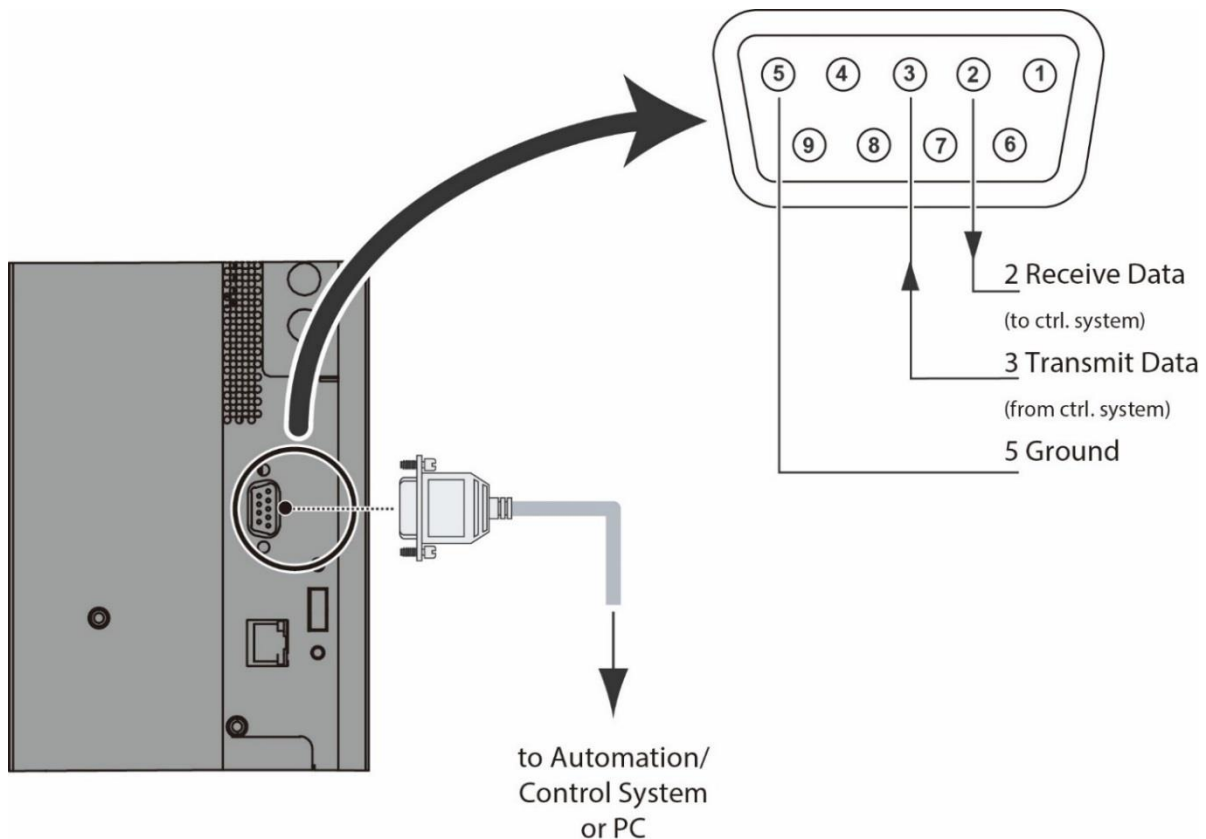
- Turn off all equipment before making any connections.
- Use the correct signal cables for each source.
- For best performance and to minimise cable clutter, use high-quality cables that are only as long as necessary to connect two devices. (Don't use a 7m cable when a 1.8m cable will suffice.)
- Ensure that the cables are securely connected. Tighten the thumbscrews on connectors that have them.

### Connecting a Control System or PC:

#### RS232 Connection

Use a straight-through RS-232 cable with a 9-pin male connector to connect a PC or control/ automation system (if present) to the RS-232 port on the display; see **Figure 3-2**.

For more information about using this connection, refer to **External Control** on page 54.



**Figure 3-2. RS-232 Control System Connection**



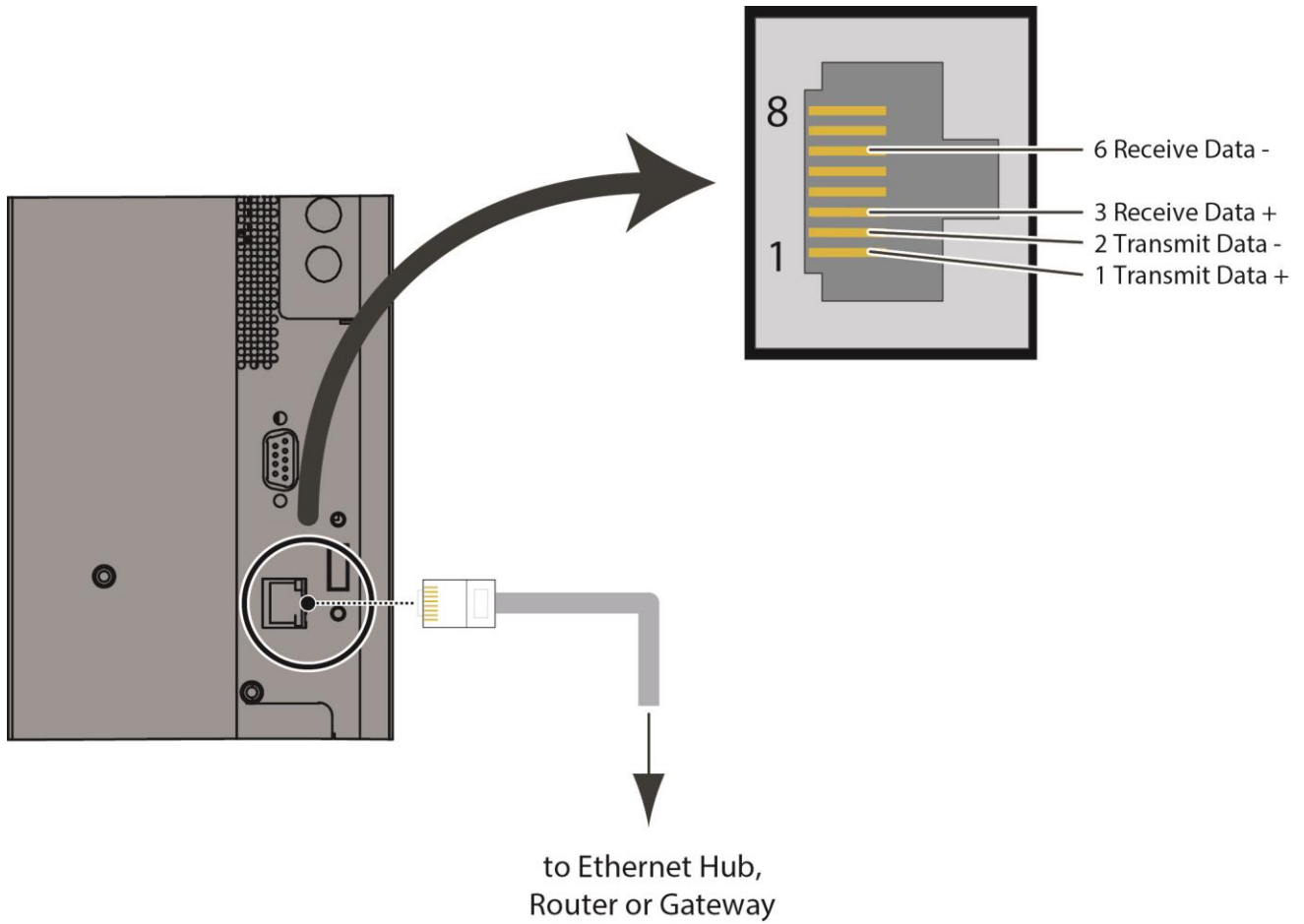
#### NOTE

The RS232 connection may vary with different control system. If there is any problem regarding the connection, please contact our customer service for further assistance.

## Ethernet Connection

Use a standard Ethernet cable with an RJ-45 male connector to connect a PC or control/automation system (if present) to the Ethernet port on the display.

For more information about using this connection, refer to **External Control** on page 54.

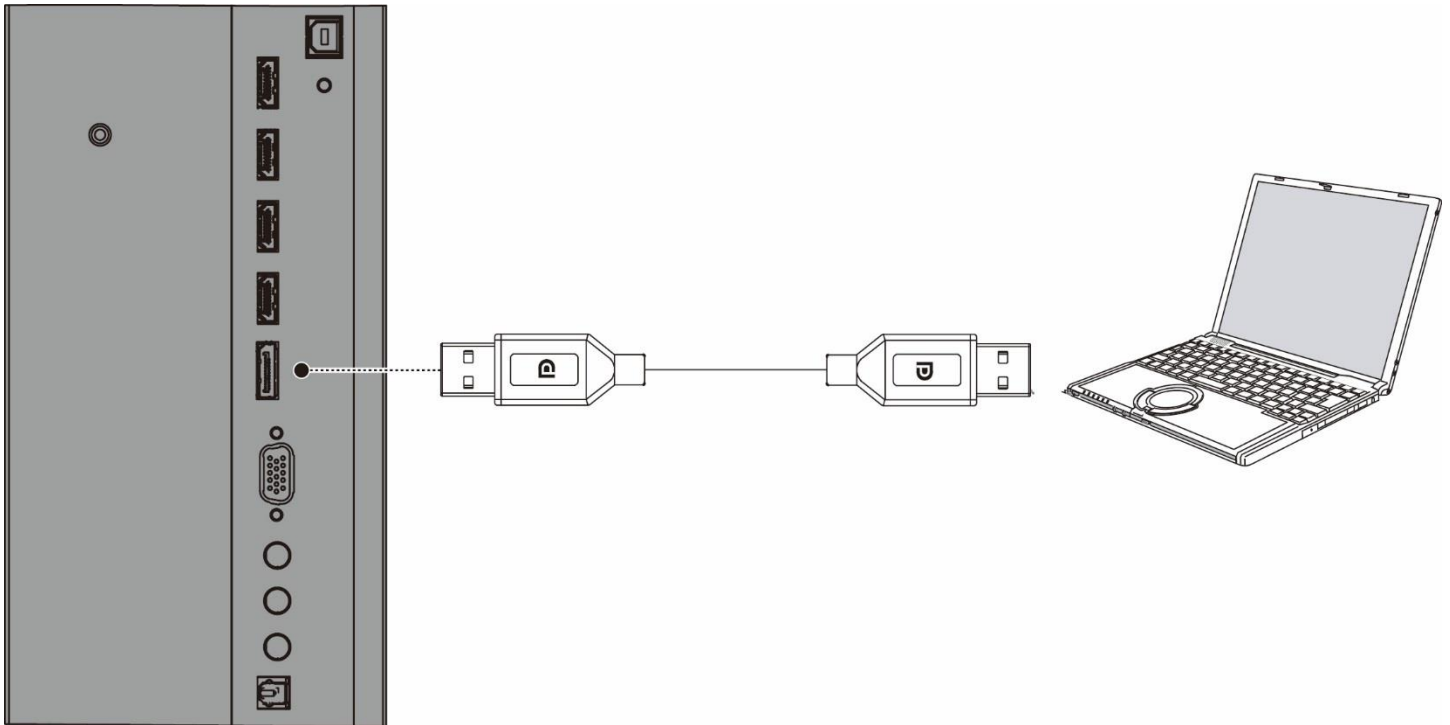


**Figure 3-3. Ethernet Connection**

## Connecting Source Components to the Display

Connect your video sources to the display as shown and described in the sections that follow.

**DisplayPort Source Connection:** See Figure 3-4.



**Figure 3-4. DisplayPort Source Connection**

**HDMI Source Connections:** See Figure 3-5.



**TIP**

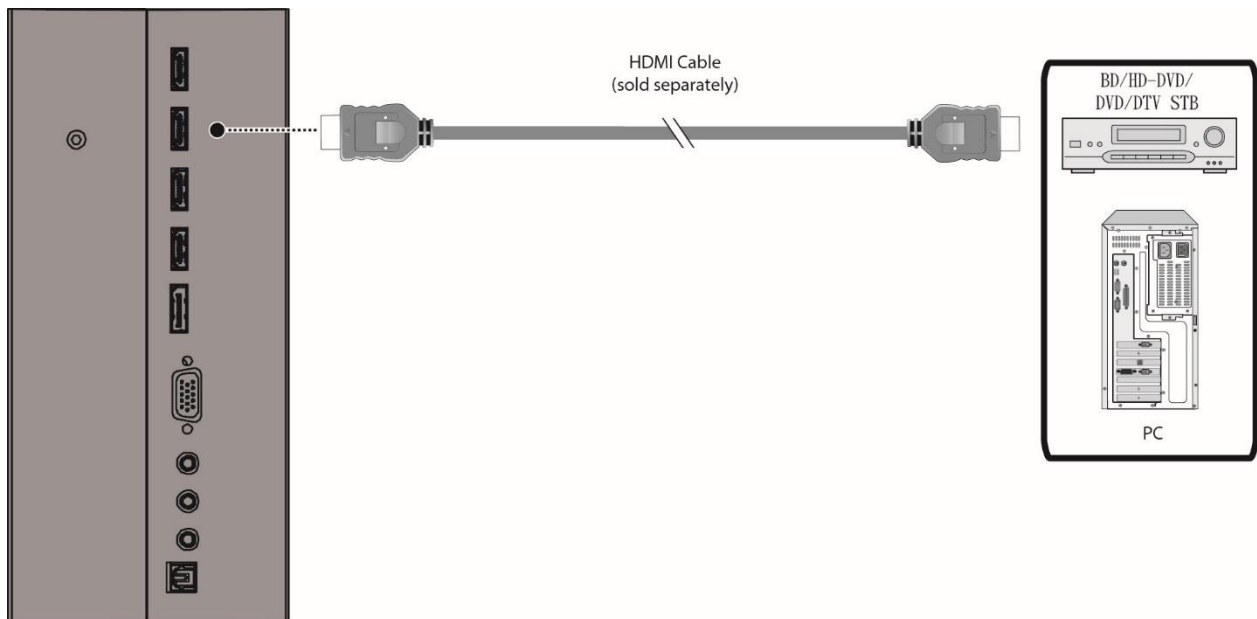
Use the HDMI inputs whenever possible. This ensures the highest video quality because the signal is carried in the digital domain throughout the entire signal path, from source component output into the display.



**NOTE**

This display supports the VESA Display Data Channel (DDC) standard. This standard provides "Plug and Play" capability; the display and a VESA DDC-compatible computer communicate their setting requirements, allowing for quick and easy setup.

For Plug and Play to work correctly, you must turn on the display before you turn on the connected computer.



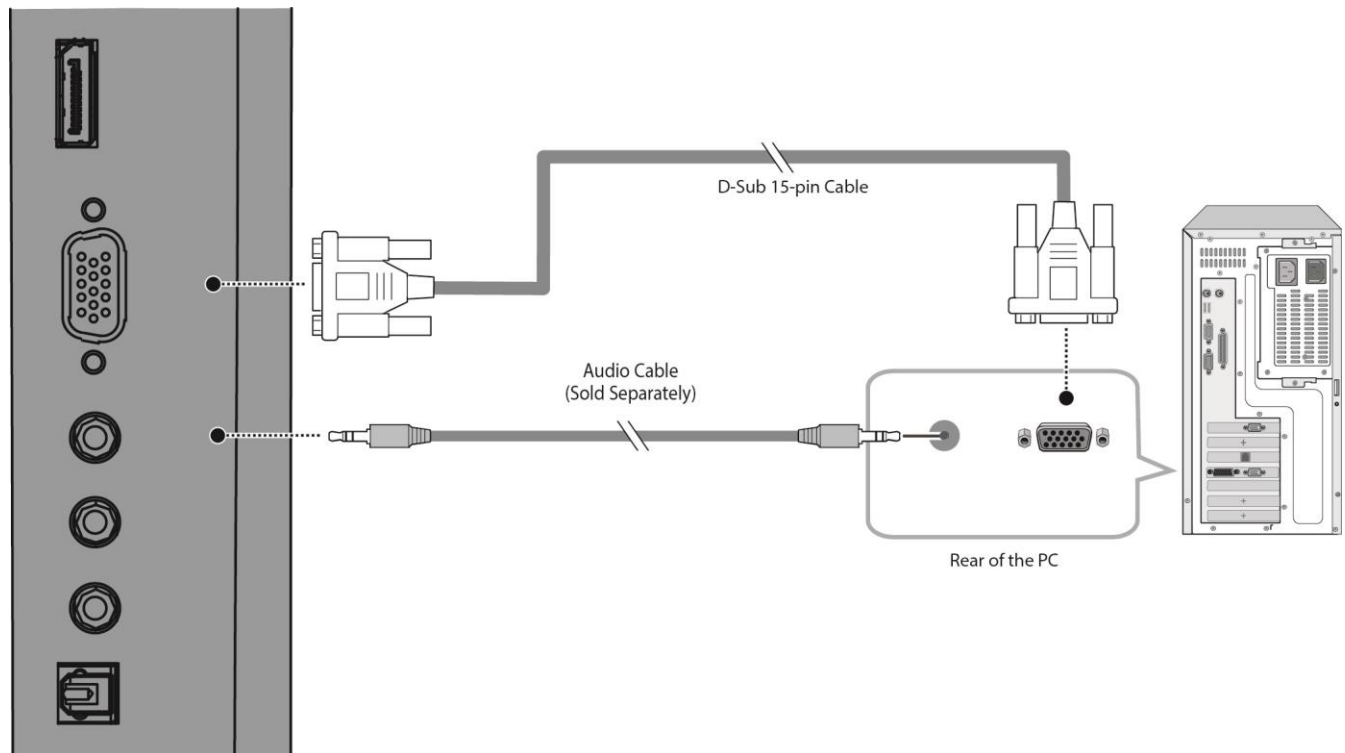
**Figure 3-5. HDMI Source Connections**

### VGA Source Connection:

Connect a personal computer or other RGB source to the VGA input as shown in Figure 3-6.





**NOTE** Refer to **Supported Timings** on page 69 for a list of compatible input signals.



**Figure 3-6. VGA Source Connections**

## Turning on the Power

1. Turn on your source components.
2. Plug the female end of the supplied power cord into the AC receptacle on the side of the display (AC 100V ~ 240V). See Figure 2-2.
3. Connect the other end to your AC power source.
4. Turn on the main power switch at the side of the display (see Figure 2-1). The power indicator lights orange to indicate that the display is in "standby" mode.
5. Press the power button (  ) on the remote control to turn on the display or press the power button (  ) on the keypad.
6. After a brief warm-up period, the display will display an image.



**NOTE** If there's no input signal for a period of time, the display will automatically go into power saving (sleep) mode.





## Changing the OSD Language

The display OSD language is initially set to English, but can also display the menus in different languages.

To change the OSD language:

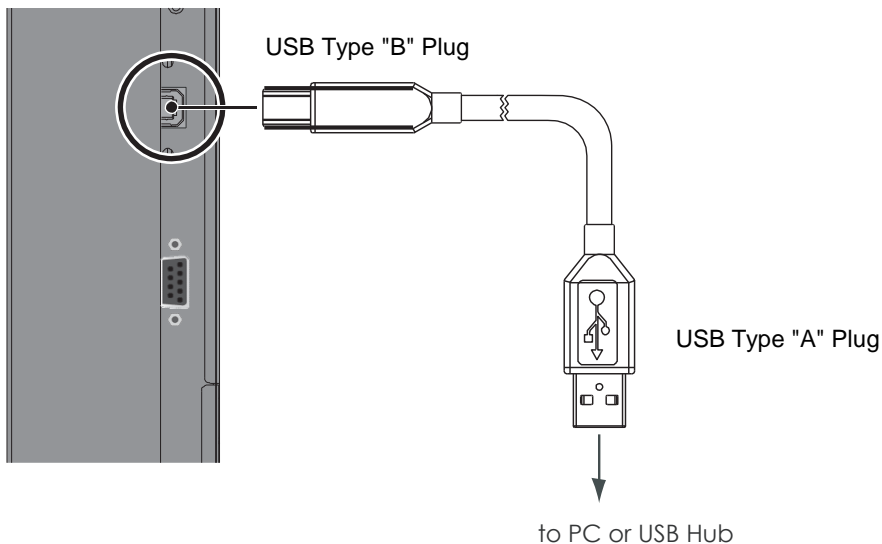
1. Press MENU.
2. Select Basic Settings from the Main Menu.
3. Select OSD Language from the Basic Settings Menu.
4. Press ◀ or ▶ to select the desired language and press ENTER. The change takes effect immediately.

## Enabling the Touch Screen

Before setting up your display to support touch screen capability, ensure that:

- Your computer is turned on and connected to the display using the provided USB cable. See Figure 3-7.
- The video output from the computer is connected to a video input on the display. See Figure 3-4, Figure 3-5 or Figure 3-6.
- The display is turned on.

Use the provided USB cable to connect the computer to the USB input on the display as shown in Figure 3-7.



**Figure 3-7. Touch Screen Controller (USB) Connection**



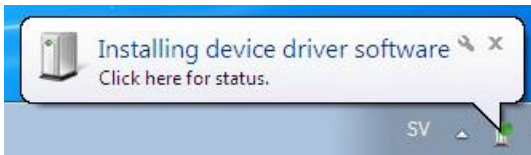
**NOTE**

If the touch screen is not working, please turn off your computer or the display and enabling the touch screen again following the steps above.

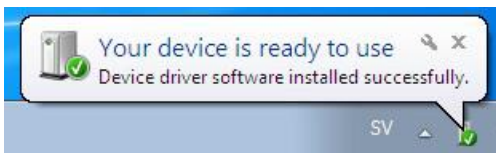
## Software Installation

This driver is not needed for any touch functionality, but is needed in order to perform firmware upgrade.

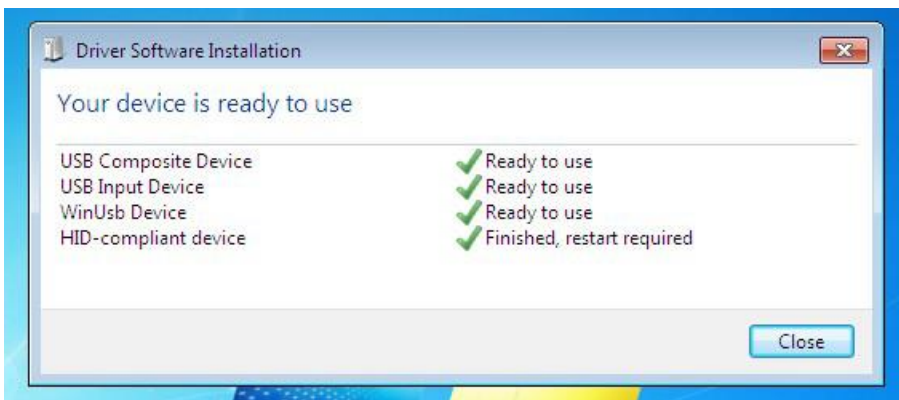
### Automatic Driver Installation



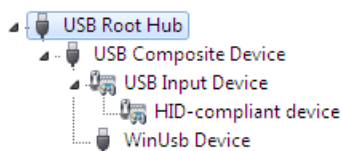
If the automatic driver installation starts, please allow it to run until completion in order to not disrupt the automatic process. Note that the icon may be hidden in the notification area, and that the procedure may take several minutes.



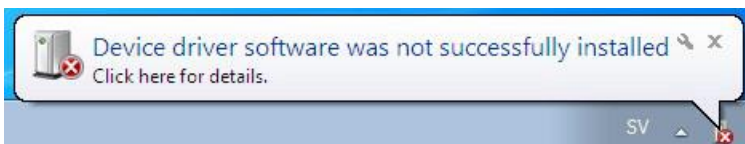
Clicking on the pop-up ballon at this point would show



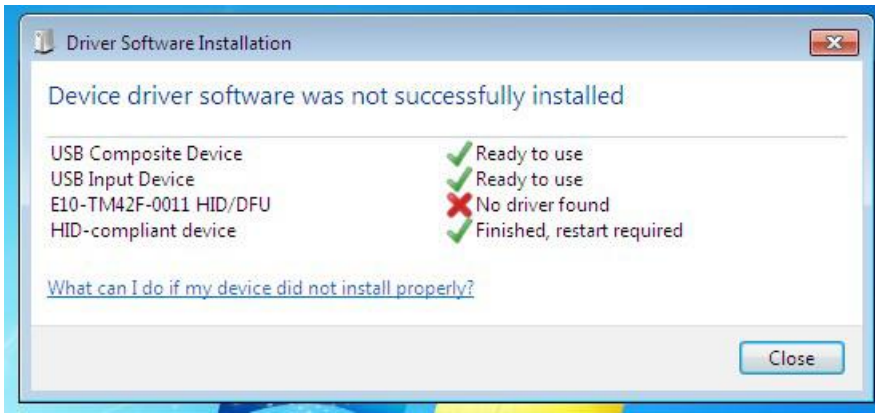
Fully expanded, the view in the Device Manager should look like this (View --> Devices by connection):



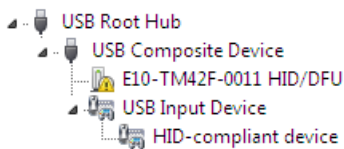
If the automatic installation fails to find the driver, or if automatic driver installation is disabled, or if there is no Internet connection, this is what you will typically see when connecting a FlagFrog touch device.



Clicking on the pop-up ballo would show



In the Device Manager, the view would be (again, use View --> Devices by connection):



In this case, please proceed with Manual Driver Installation.

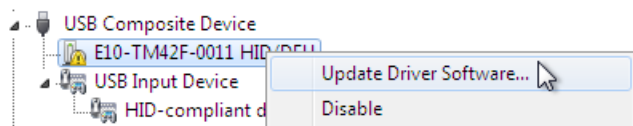
### Manual Driver Installation

If the automatic driver installation failed for any of the reasons listed above, or if you would like to install the driver without having a FlatFrog touch device connected to the computer, the driver can be installed manually.

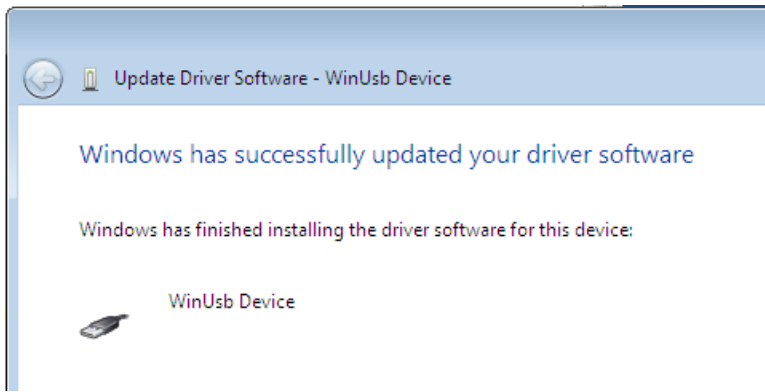
The driver provided with this upgrade package was downloaded from <http://catalog.update.microsoft.com> (requires Internet Explorer) and is called "Microsoft – Other hardware – WinUsb Device" (version 1.1.0.0 from 2012-08-30).

### Manual Driver Installation - Device Connected

1. Extract the firmware upgrade .zip file (right-click --> Extract all...) to the Desktop.
2. Open the Device Manager and locate the "HID/DFU" device with the yellow exclamation mark.
3. Right-click and select "Update Driver Software..."



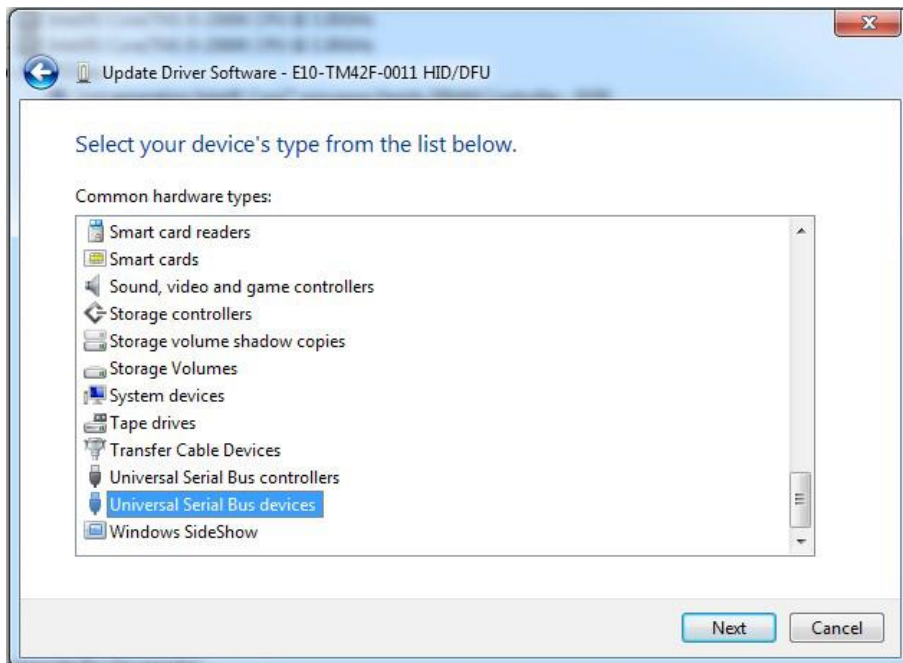
4. Select "Browse my computer for driver software" and select the extracted folder from step 1 and follow the instructions.



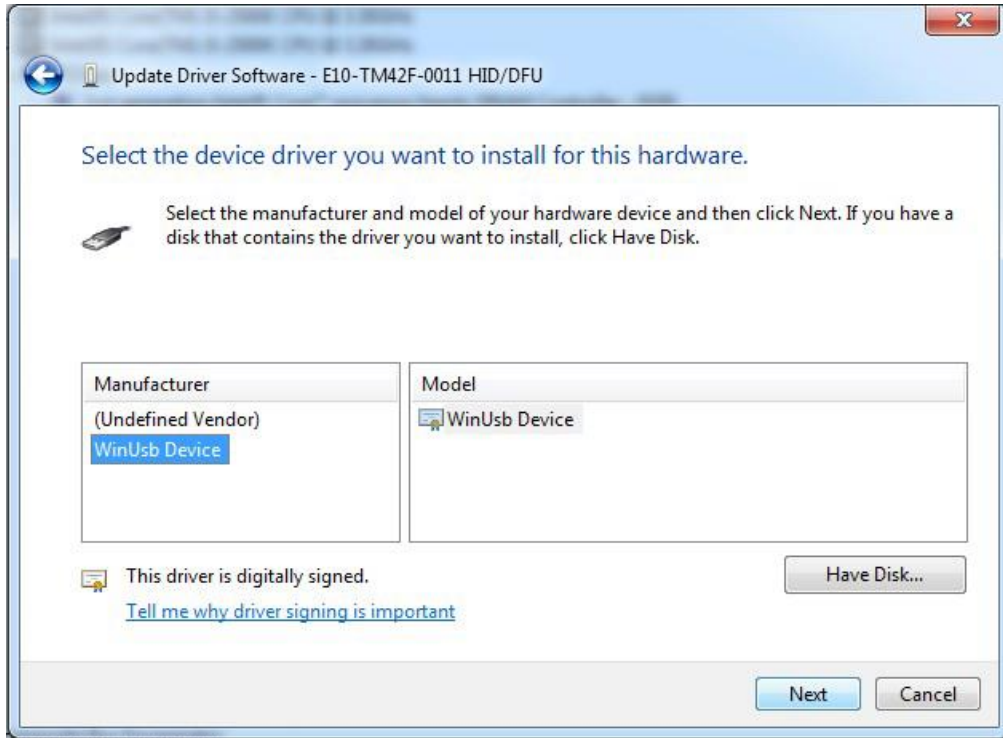
5. If step 4 was unsuccessful, then Windows failed to automatically associate the driver with the device.



6. Choose "Let me pick from a list if device drivers on my computer" in step 4, scroll all the way down to "Universal Serial Bus devices" and click Next.

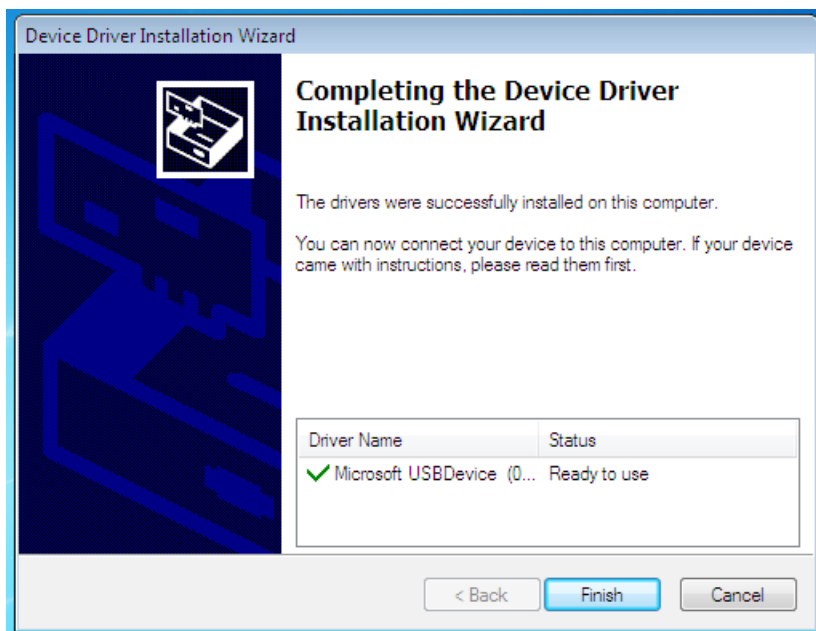


7. Select the WinUsb device driver, and click Next. (If the WinUsb device driver is not in the list, please follow the steps under "Manual Driver Installation - Device Not Connected" first).



### Manual Driver Installation - Device Not Connected

1. Extract the firmware upgrade .zip file (right-click --> Extract all...) to the Desktop.
2. Navigate to the "support" folder.
3. Right-click on the **install\_driver.bat** file and select "Run as administrator" and follow the instructions.



# 4. Operation

## Using the On-Screen Menus

To display the on-screen menus, press MENU on the remote control (Figure 2-3) or built-in keypad (Figure 2-1).

To select a sub-menu, use the ▲ and ▼ buttons to highlight it. Then, press ► to enter that sub-menu.

To select a menu item, use the ▲ and ▼ buttons to highlight it. Then, press ◀ or ▶ to adjust that setting and press ENTER.

The OSD menus are arranged hierarchically, as shown in Figure 4-1. Depending on the selected input source and signal characteristics, some menu options may not be available.

Main Menu	SubMenu	Value
Input	Main Input	VGA; DisplayPort; HDMI1; HDMI2; HDMI3; HDMI4; OPS; Front HDMI; PC
	AutoScan	<b>Off</b> ; Main; PxP; All
	PiP Mode	Off; PiP; PbP; 3Window; 4Window
	Sub1 Input	VGA; DisplayPort; HDMI1; HDMI2; HDMI3; HDMI4; OPS; Front HDMI; PC
	Sub2 Input	(same as above)
	Sub3 Input	(same as above)
	PiP Size	Small; Mid; Large
	PiP Position	TopR; TopL; BotR; BotL
	Swap	-
	Rename Source	Rename the input source. The name can be up to eight characters (0~9, A~Z, a~z).
Picture	Picture Format	<b>Main</b> : Full Screen/Letterbox/ 4:3/1:1;
	Scheme	<b>User</b> , Vivid, Cinema, Game, Sport
	Contrast	0, 1, 2, ..., <b>50</b> , ....100
	Brightness	0, 1, 2, ..., <b>50</b> , ....100
	Sharpness	0, 1, 2, ..., <b>50</b> , ....100
	Hue	0, 1, 2, ..., <b>50</b> , ....100
	Saturation	0, 1, 2, ..., <b>50</b> , ....100
	Backlight	0, 1, 2, ..., 50, ..., <b>80</b> , ....100
	Color Temp & Gamma	5000K; 6500K; 7500K; <b>9300K</b> ; User; off; 2.2
	HDMI RGB Range	Auto; Full; Limited
Audio	Volume	0~100
	Treble	-6~6
	Bass	-6~6
	Balance	-6~6
	Internal Speaker	On; Off
	Audio Source	Line-In; DisplayPort; HDMI1; HDMI2; HDMI3; HDMI4; OPS; Front HDMI; PC

Main Menu	SubMenu	Value
OSD Settings	Horizontal	0~100
	Vertical	0~100
	Transparency	Off; 1~4
	OSD Timeout	5s; 10s; 20s; 30s; 60s
	OSD Rotation (AVF-6515 only)	Portrait; Landscape
	Language	<b>English</b> , French, German, Dutch, Hungarian, Slovenian, Serbian, Croatian, Danish
	Splash Screen	On; Off
Setup	Auto Adjustment	-
	H. Position	0~100
	V. Position	0~100
	Phase	0~100
	Clock	0~100
	Zoom	10 steps
	Power LED	On; Off
	Real Time Clock	User Mode; Workday Mode; Everyday Mode
	Win10 PC Power Mode	<b>Auto</b> ; Manual; Off
Adv. Setup	Smart Light Control	Off; DCR; Light Sensor
	IRFM	On; Off
	Local Dimming (AVF-7515 only)	On, Off
	MEMC (AVF-6515 only)	Off; Low; Medium; High
	Noise Reduction	<b>Off</b> ; Low; Medium; High
	Wake Up From Sleep	VGA Only; Digital, RS232, Ethernet; Never Sleep
	DP Ver.	1.1; 1.2
	EDID Setup	HDMI: 4K2K/1080P; DP: 4K2K/1080P
	Touch Control	Auto; OPS; USB Touch 1; USB Touch 2; PC
	Firmware Update	-
	Factory Reset	-
Communication	RS232 Baud Rate	<b>115200</b> ; 38400; 19200; 9600
	Enable Network	Yes; No
	IP Address Settings	Please refer to Communication Menu section for details
	Power Status Alert	Yes; No
	Source Status Alert	Yes; No
	Signal Lost Alert	Yes; No
	Load Default	Yes; No
	Device MAC	Shows the MAC address of the device

Main Menu	SubMenu	Value
<b>Information</b>	(Timing info)	Shows the name of input source
	PC Power Status	Shows the power status of PC
	Firmware Version	Shows the firmware version of the monitor
	SubMCU Version	Shows the firmware version of the monitor
	Serial Number	Shows the Serial Number of the monitor



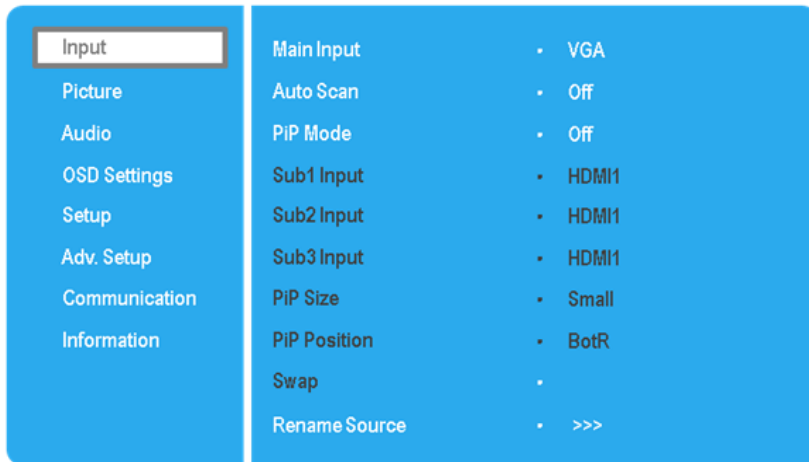
**NOTE** Default settings appear in bold type.

**Figure 4-1. OSD Menu Structure**



## Input Menu

This menu is used for selecting the main input source (Main) and up to three Picture-in-Picture input sources (Sub1, Sub2 and Sub3). Up to four sources can be displayed at the same time.



### Main Input

Select the main input source

**Options:** VGA, DisplayPort, HDMI1, HDMI2, HDMI3, HDMI4, OPS, Front HDMI, PC

### Auto Scan

Select whether the display will automatically scan for a main input source

**Options:** Off, Main, PxP, All

### PiP Mode

Select the PiP (Picture-in-Picture) mode

**Options:** Off, PiP, PbP, 3Window, 4Window

### Sub1 Input

Select the source for the primary PiP window

**Options:** VGA, DisplayPort, HDMI1, HDMI2, HDMI3, HDMI4, OPS, Front HDMI, PC

Note: This function is only available when PiP Mode is set to PiP, PbP, 3Window or 4Window.

### Sub2 Input

Select the source for the secondary PiP window

**Options:** VGA, DisplayPort, HDMI1, HDMI2, HDMI3, HDMI4, OPS, Front HDMI, PC

Note: This function is only available when PiP Mode is set to 3Window or 4Window

### Sub3 Input

Select the source for the tertiary PiP window

**Options:** VGA, DisplayPort, HDMI1, HDMI2, HDMI3, HDMI4, OPS, Front HDMI, PC

Note: This function is only available when PiP Mode is set to 4Window.

### PIP Size

Select the size of the primary PiP window

**Options:** Small, Mid, Large

Note: This function is only available when PiP Mode is set to PiP.

### PIP Position

Set the position of the primary PiP window

**Options:** TopR, TopL, BotR, BotL

Note: This function is only available when PiP Mode is set to PiP.

## Swap

Swap the main input source with the primary PiP source

Note: This function is only available when PiP Mode is set to PiP, PbP, 3Window or 4Window.

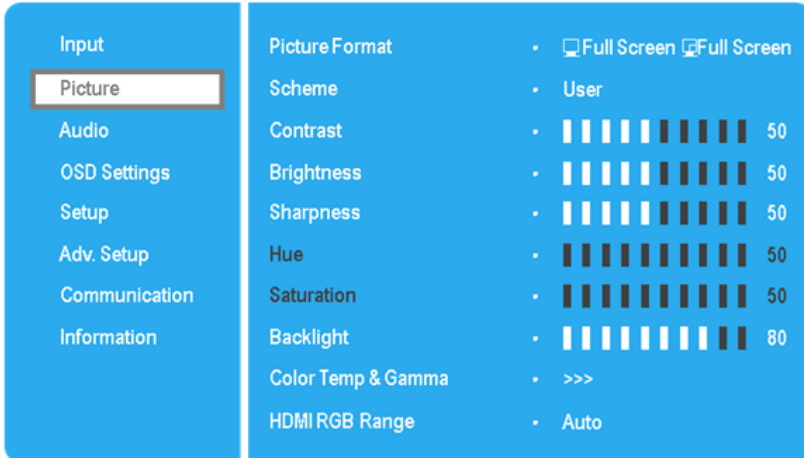
## Rename Source

Rename the input source.

Press ENTER to select the input source you want to rename. Using ▲ or ▼ to change the character and ◀ or ▶ to move forward/back a position. Then press MENU and ENTER to save the name. The name can be up to eight characters (0~9, A~Z, a~z).

## Picture Menu

This menu is used for making common image adjustments.



### Picture Format

Adjust the picture format of the screen

**Options:** Full Screen, Letterbox, 4:3, 1:1; **Default:** Full Screen

### Scheme

Press ◀ or ▶ to select one of the following:

**Options:** User, Vivid, Cinema, Game, Sport; **Default:** User

### Contrast

Increase or decrease the contrast of picture.

Press ◀ or ▶ to select the desired level, and then press ENTER.

**Range:** 0~100; **Default:** 50

### Brightness

Increase or decrease the brightness of picture.

Press ◀ or ▶ to select the desired level, and then press ENTER.

**Range:** 0~100; **Default:** 50

### Hue

Increase or decrease the green hue.

Press ◀ or ▶ to select the desired level, and then press ENTER.

**Range:** 0~100; **Default:** 50

Note: This function is not available when displaying PC or graphics sources

### Saturation

Adjust the brilliance and brightness.

Press ◀ or ▶ to select the desired level, and then press ENTER.

**Range:** 0~100; **Default:** 50

Note: This function is not available when displaying PC or graphics sources

### Backlight

Increase or decrease the intensity of the LCD backlight.

Press ◀ or ▶ to select the desired level, and then press ENTER.

**Range:** 0~100; **Default:** 80

### Gamma

Select gamma curve

**Options:** Off, 2.2; **Default:** 2.2

## Color Temp

Select a color temperature or select User to make RGB adjustments.

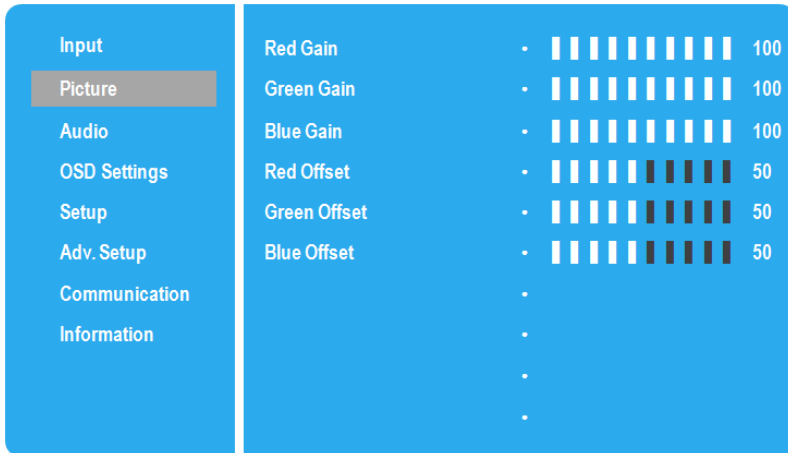
**Options:** User, 5000K, 6500K, 7500K and 9300K; **Default:** 9300K

## HDMI RGB Range

Select an RGB range for the HDMI input.

**Options:** Auto, Full, Limited; **Default:** Auto

## Colour Temperature Settings



## Red Gain

Set Color Temperature to "User Mode" in order to adjust this setting.

**Range:** 0~100

**Default:** 100

## Green Gain

Set Color Temperature to "User Mode" in order to adjust this setting.

**Range:** 0~100

**Default:** 100

## Blue Gain

Set Color Temperature to "User Mode" in order to adjust this setting.

**Range:** 0~100

**Default:** 100

## Red Offset

Set Color Temperature to "User Mode" in order to adjust this setting.

**Range:** 0~100

**Default:** 50

## Green Offset

Set Color Temperature to "User Mode" in order to adjust this setting.

**Range:** 0~100

**Default:** 50

## Blue Offset

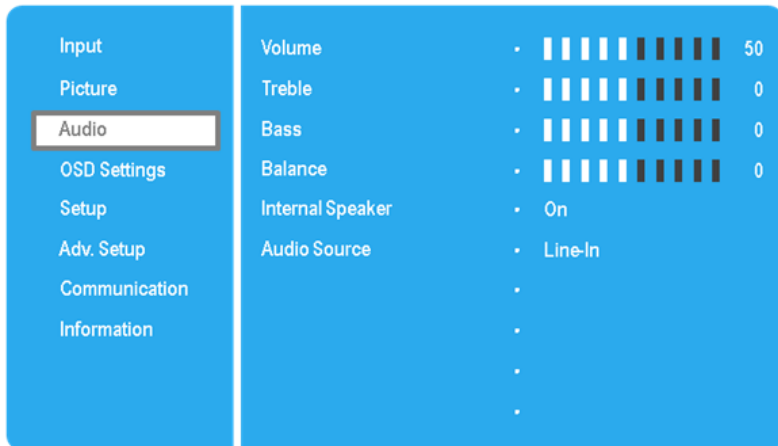
Set Color Temperature to "User Mode" in order to adjust this setting.

**Range:** 0~100

**Default:** 50

## Audio Menu

This menu is used for adjusting volume settings.



### Volume

Adjust the sound. Press ◀ or ▶ to select the desired level, and then press ENTER.

**Range:** 0~100

**Default:** 50

### Treble

Adjust the sound in high tones (treble). Press ◀ or ▶ to select the desired level, and then press ENTER.

**Range:** -6~6

**Default:** 0

### Bass

Adjust the sound in low tones (bass). Press ◀ or ▶ to select the desired level, and then press ENTER.

**Range:** -6~6

**Default:** 0

### Balance

Adjust the balance of the left and right speakers. Press ◀ or ▶ to select the desired level, and then press ENTER.

**Range:** -6~6

**Default:** 0

### Internal Speaker

Turn the internal speaker on or off

**Default:** On

### Audio Source

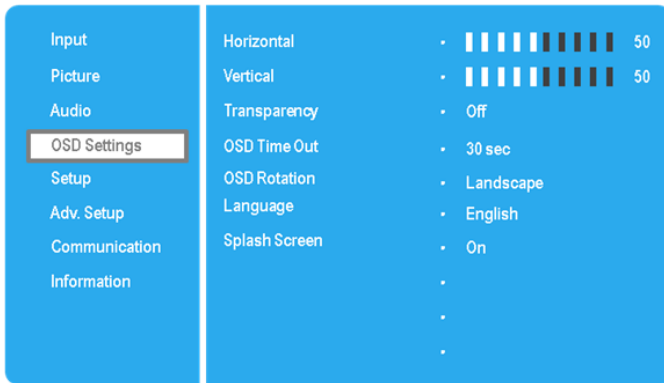
Select the audio source for the Main input

**Options:** Line-In, DisplayPort, HDMI1, HDMI2, HDMI3, HDMI4, OPS, Front HDMI, PC

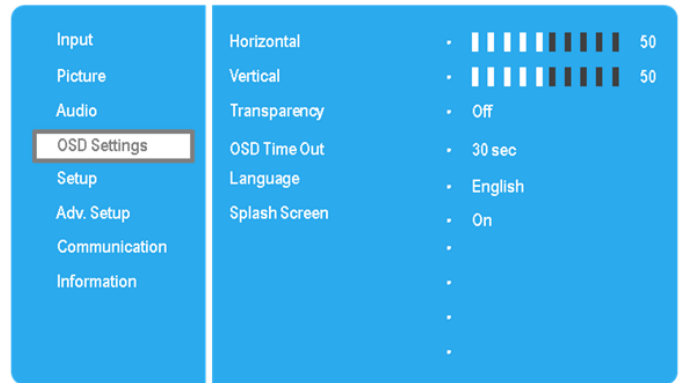
**Default:** Line-in

## OSD Settings Menu

This menu is used to make initial set-up adjustments to the OSD (On-Screen Display) menu and other on-screen messages.



AVF-6515



AVF-7515 / AVF-8415

### Horizontal

Adjust the horizontal position of the OSD menu. Press ◀ or ▶ to select the desired level, and then press ENTER.

**Range:** 0~100

**Default:** 50

### Vertical

Adjust the vertical position of the OSD menu. Press ◀ or ▶ to select the desired level, and then press ENTER.

**Range:** 0~100

**Default:** 50

### Transparency

Adjust the transparency of the OSD menu. Press ◀ or ▶ to select the desired level, and then press ENTER.

**Range:** Off, 1~4; **Default:** Off

### OSD Timeout

Adjust the time in seconds before the OSD menu disappears. Press ◀ or ▶ to select the desired level, and then press ENTER.

**Options:** 5s, 10s, 20s, 30s, 60s

**Default:** 30s

### OSD Rotation (AVF-6515 only)

Press ◀ or ▶ to select the OSD rotation.

**Options:** Portrait, Landscape

### Language

Select the OSD language

**Options:** English, French; German; Dutch; Hungarian; Slovenian; Serbian; Croatian; Danish

**Default:** English

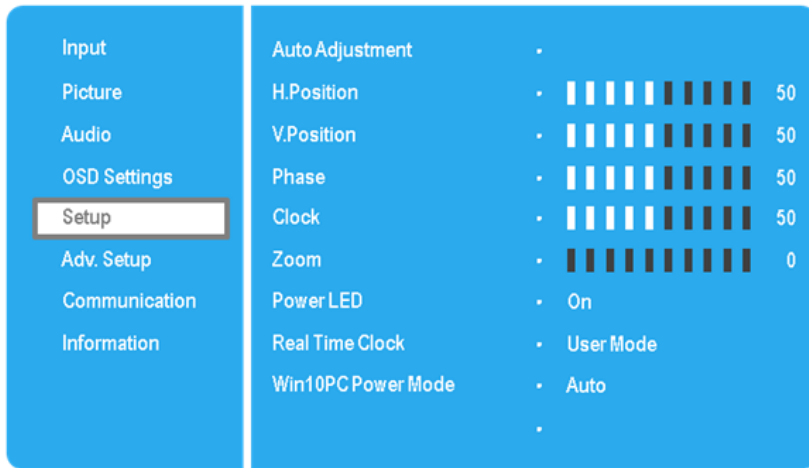
### Splash Screen

Select whether a splash screen appears when the monitor is powered up

**Options:** On, Off

**Default:** On

## Setup Menu



### Auto Adjustment

Force the display to reacquire and lock to the input signal (VGA source only). This is useful when the signal quality is marginal.

**Options:** No, Yes; **Default:** No

Note: This feature does not continually reacquire the signal.

### H. Position

Adjust the horizontal position of the image (VGA source only). Press ◀ or ▶ to select the desired level, and then press ENTER.

**Range:** 0~100; **Default:** 50

### V. Position

Adjust the vertical position of the image (VGA source only). Press ◀ or ▶ to select the desired level, and then press ENTER.

**Range:** 0~100; **Default:** 50

### Phase

Adjust the phase of the displayed signal (VGA source only). Press ◀ or ▶ to select the desired level, and then press ENTER.

**Range:** 0~100

### Clock

Adjust the clock of the displayed signal (VGA source only). Press ◀ or ▶ to select the desired level, and then press ENTER.

**Range:** 0~100

### Zoom

Adjust the zoom (overscan) of the image. Press ◀ or ▶ to select the desired level, and then press ENTER.

**Range:** 10 steps

### Power LED

Enable or disable the status LED

**Options:** On, Off; **Default:** On

### Real Time Clock

Set the internal clock of the display, and to power on and off the display at preset times if desired.

**Options:** User mode, Workday mode, Everyday mode

**Default:** User mode

### Win10 PC Power Mode

Set Win10 PC power mode.

**Options:** Auto, Manual, Off; **Default:** Auto

## Advanced Setup Menu

Input	Smart Light Control	• Off
Picture	IRFM	• Off
Audio	MEMC	• Off
OSD Settings	Noise Reduction	• Off
Setup	Wake Up From Sleep	• VGA Only
<b>Adv. Setup</b>	DP Ver.	• 1.2
Communication	EDID Setup	• HDMI 4K2K DP 4K2K
Information	Touch Control	• Auto
	Firmware Update	• >>>
	Factory Reset	• >>>

AVF-6515

Input	Smart Light Control	• Off
Picture	IRFM	• Off
Audio	Local Dimming	• Off
OSD Settings	Noise Reduction	• Off
Setup	Wake Up From Sleep	• VGA Only
<b>Adv. Setup</b>	DP Ver.	• 1.2
Communication	EDID Setup	• HDMI 4K2K DP 4K2K
Information	Touch Control	• Auto
	Firmware Update	• >>>
	Factory Reset	• >>>

AVF-7515

Input	Smart Light Control	• Off
Picture	IRFM	• Off
Audio	Noise Reduction	• Off
OSD Settings	Wake Up From Sleep	• VGA Only
Setup	DP Ver.	• 1.2
<b>Adv. Setup</b>	EDID Setup	• HDMI 4K2K DP 4K2K
Communication	Touch Control	• Auto
Information	Firmware Update	• >>>
	Factory Reset	• >>>
		•

AVF-8415

### Smart Light Control

Enable dynamic contrast (DCR) or ambient light sensor

**Options:** Off, DCR, Light Sensor; **Default:** Off

### IRFM

Create slight frame motion to help avoid image retention

**Options:** On, Off; **Default:** Off

### Local Dimming (AVF-7515 only)

Enable or disable Local Dimming.

**Options:** On, Off; **Default:** Off

### MEMC (AVF-6515 only)

Motion Estimate and Motion Compensation.

**Options:** Off, Low, Mid, High; **Default:** Off

### Noise Reduction

Reduce random noise in the video content

**Options:** Off, Low, Medium, High; **Default:** Off

### Wake Up From Sleep

**Options:** VGA Only, Digital, RS232, Ethernet; Never Sleep

**Default:** VGA Only

### DP Ver.

Select DisplayPort version of the DisplayPort inputs

**Options:** 1.1, 1.2

Note: DisplayPort 1.2 is the more modern standard and supports 3840x2160 @ 60 Hz resolution. However, sometimes DisplayPort 1.1 is needed for compatibility with older graphics cards.



## EDID Setup

Select EDID (Extended Display Identification Data) of the HDMI and DisplayPort inputs

**Options:** 1080p, 4K2K

Note: Use the 1080p setting for the broadest support of lower resolution sources. Use 4K2K setting to support high resolution sources such as 3840x2160.

## Touch Control

Select one of the touch connections or choose auto detection.

**Options:** Auto, OPS, USB Touch 1 (front panel), USB Touch 2 (I/O panel), PC;

**Default:** Auto

## Firmware Update

Plug in the USB flash drive and select Yes to proceed with firmware update.

**Options:** No, Yes; **Default:** No

To start updating firmware, select Yes to continue.

**Options:** No, Yes; **Default:** Yes

## Factory Reset

Restore all settings to their default.

**Options:** No, Yes;

**Default:** No

## Wake Up from Sleep

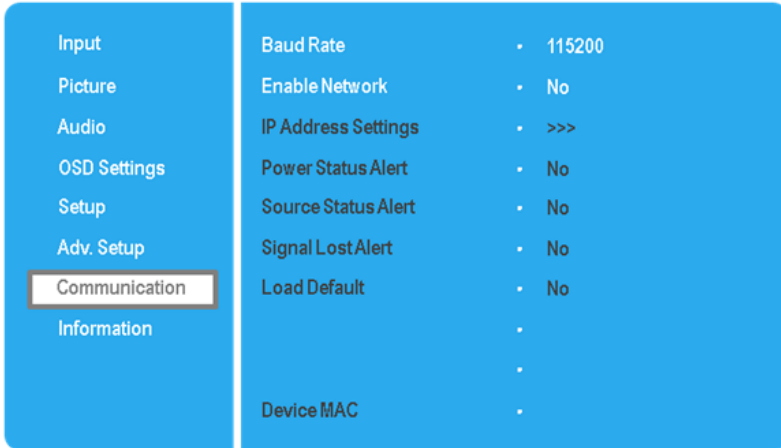
By default, the display will enter power saving (Sleep Mode) if no signal is received for 5 minutes. Normally, the RS-232, DisplayPort, and HDMI inputs are inactive in Sleep Mode, to save power.

To change the behavior of Sleep Mode, change the "**Wake up from Sleep**" setting in the "**Adv. Setup**" menu.

- **VGA Only** (default) – The RS-232, DisplayPort, and HDMI inputs are inactive when the display is in sleep mode. The display will wake up when it receives a signal at the VGA input.
- **Digital, RS232, Ethernet** – The RS-232, DisplayPort and HDMI inputs stay active when the display is in sleep mode. The display will wake up when it receives a signal at either of the DisplayPort, HDMI, or RS-232 inputs, or via LAN connection.

## Communication Menu

This menu configures the display's RS232 and Ethernet communication ports.



### Baud Rate

Select the baud rate of the display's RS232 port

**Options:** 115200, 38400, 19200, 9600; **Default:** 19200

### Enable Network

Enable the display's built-in Ethernet port

**Options:** No, Yes; **Default:** No

### IP Address Settings

Enable Dynamic IP mode or set the static IP address of the display's Ethernet port

### Power Status Alert

Enable an automatic alert when the display is powered down

**Options:** No, Yes; **Default:** No

### Source Status Alert

Enable an automatic alert when the source is changed

**Options:** No, Yes; **Default:** No

### Signal Lost Alert

Enable an automatic alert when the video signal is lost

**Options:** No, Yes; **Default:** No

### Load Default

Load default communication settings

**Options:** No, Yes; **Default:** No

### Device MAC

Display the MAC address of the device.

## Network Settings

To assign an IP address to your display, access the IP Address Settings Menu in the **Communication Menu**. Consult your system administrator if you do not know how to configure the parameters shown in the menu.

The default settings are shown below.

Dynamic IP	Disable
Static IP Address	192 . 192 . 192 . 192
Subnet Mask	192 . 192 . 192 . 192
Gateway	192 . 192 . 192 . 192
DNS Addr.	192 . 192 . 192 . 192
Save Settings	No
Refresh	>>>

Item	Setting
DHCP	Disable
IP ADDRESS	192.168.2.1
SUBNET MASK	255.255.255.0
DEFAULT GATEWAY	192.168.2.1
DNS Addr.	192.168.2.1

## Information

This read-only menu provides information on the active sources and the latest firmware version

Input	Main	VGA	• No Signal
Picture			•
Audio			•
OSD Settings			•
Setup	PC Power Status		• On
Adv. Setup			•
Communication	AVF-6515		• V0.2E
Information	SubVer:		• V09/1026
	SN:		• 111111111111
			•

# 5. Maintenance and Troubleshooting

## Maintenance

The AVOCOR Series LED Displays does not require any routine maintenance other than occasional cleaning with a non-abrasive cloth. There are no user-serviceable or replaceable parts. Unless you are a qualified, factory-trained technician, do not attempt to repair or replace any system component yourself. You will void the product warranty if you do so.

## Troubleshooting

Table 5-1 provides some general guidelines for troubleshooting problems you may encounter with the AVOCOR Series LED Display. If the suggested solutions fail to resolve the problem or if you encounter an issue not described here, please contact your dealer.

**Table 5-1. Troubleshooting Chart**

Symptom	Possible Cause(s)	Solution
<b>The display does not turn on.</b>	<p>The display is not plugged in or the AC outlet is not active.</p> <p>The main power switch is off.</p> <p>The remote control batteries have run out.</p>	<p>Ensure that the display is plugged in and that the AC outlet is active.</p> <p>Set the main power switch (see Figure 2-1) to the on position.</p> <p>Replace the batteries.</p>
<b>The display is on and menus appear, but there is no picture.</b>	<p>Incorrect source selection.</p> <p>Source component is not turned on.</p> <p>Source component is connected incorrectly or not at all.</p>	<p>Select the correct source.</p> <p>Turn on the source component.</p> <p>Check connections from the source component to the display.</p>
<b>The remote control does not work.</b>	<p>The remote control batteries have run out.</p> <p>The buttons are locked.</p>	<p>Replace the batteries.</p> <p>Unlock the buttons by pressing <b>ENTER, ENTER, EXIT, EXIT, ENTER and EXIT</b>, in sequence.</p>
<b>Image geometry is incorrect.</b>	<p>Incorrect aspect ratio selection.</p>	<p>Select a different aspect ratio.</p>
<b>The display is jittery or unstable.</b>	<p>Poor-quality or improperly connected source.</p> <p>The horizontal or vertical scan frequency of the input signal may be out of range for the display.</p>	<p>Ensure that the source is properly connected and of adequate quality for detection.</p> <p>Correct at the source.</p>

Table 5-1. Troubleshooting Chart (continued)

Symptom	Possible Cause(s)	Solution
<b>Image is too bright and / or lacks definition in the bright areas of the image.</b>	Contrast is set too high.	Decrease the contrast setting.
<b>Image appears “washed out” and / or dark areas appear too bright.</b>	Brightness is set too high.	Decrease the brightness setting.
<b>Image is too dark.</b>	Brightness and / or Backlight are set too low.	Increase the brightness and / or backlight settings.
<b>Images from an HDMI source do not display.</b>	The resolution and frequency of the video card in the computer are not compatible with the display.	Select a compatible resolution and vertical frequency (refer to <b>Supported Timings</b> on page 69).
	HDMI cable from source to display is either defective or too long.	Try a known-good and / or shorter HDMI cable.
<b>Computer images do not display correctly.</b>	The resolution and frequency of the video card in the computer are not compatible with the display	Select a compatible resolution and vertical frequency (refer to <b>Supported Timings</b> on page 69).
	Clock and Phase settings need adjustment.	Adjust Clocks and Phase settings (refer to <b>Setup Settings</b> page 47).
<b>Touch screen doesn't work.</b>	Multi-touch controller host computer is not connected correctly.	See Figure 3-7.
	Host computer hardware or OS incompatibility.	Refer to <b>Enabling the Touch Screen</b> on page 33.

Should you require assistance with a suspected hardware fault, please contact the support line below. You will require your unit serial number. The operator will attempt to diagnose any fault and will take action as appropriate.



US Warranty Support

Tel. 858-266-8363

Email. [service@avocor.com](mailto:service@avocor.com)

## 6. External Control

In addition to using the display keypad or remote control unit, you can control the display using a serial (RS232) link to send Hexadecimal commands and receive responses to those commands. **(ASCII is not accepted/used).**

You also use discrete infrared (IR) control codes to program a third-party remote control unit. For more information, refer to Using Discrete IR Codes on page 64.

### Serial Communications

The display uses a simple text-based control protocol to take requests from control devices and to provide responses to such devices. This section describes how to send control messages over a serial link between the display and an automation/control system or a PC running a terminal emulation program such as Windows® HyperTerminal or Tera Term.

#### RS-232 Connection and Port Configuration

Connect your control system or PC to the RS-232 input of the display as shown in Figure 3-2.

Configure the RS-232 controller or PC serial port as follows: no parity, 8 data bits, 1 stop bit and no flow control. Set the baud rate to 115200, to match that of the display RS-232 port.

#### Command and Response Format

Commands sent from an automation/control system or PC to the display must have the following format:

[STX] [IDT] [TYPE] [CMD] ([VALUE] or [REPLY]) [ETX] [CR]

Where:

- [STX] indicates the start of the command data (always 07).
- [IDT] is the display ID (always 01).
- [TYPE] is the command type:
  - 00 = return to host (response from the LCD panel)
  - 01 = read / action
  - 02 = write
- [VALUE] is the parameter setting for the command.
- [REPLY] is the parameter setting for the command, acknowledged by the display in its response to a command.
- [ETX] indicates the end of the command data (always 08).
- [CR] is the ASCII carriage return key (0x0D).

## Command and Response Examples

Here are some examples of Hexadecimal serial commands and their responses:

**Table 6-1. Serial Command/ Response Examples**

Description	Command sent to LCD Panel	Response Received from LCD Panel
Turn LCD panel power off.	07 01 02 50 4F 57 00 08	07 01 00 50 4F 57 00 08
Turn LCD panel power on.	07 01 02 50 4F 57 01 08	07 01 00 50 4F 57 01 08
Request LCD panel power status.	07 01 01 50 4F 57 08	07 01 00 50 4F 57 XX 08 (XX = 0 when off or 1 when on)
Set the LCD panel contrast to 30 (1E hex).	07 01 02 43 4F 4E 1E 08	07 01 00 43 4F 4E 1E 08
Reset the LCD panel display settings.	07 01 02 41 4C 4C 00 08	07 01 00 41 4C 4C 00 08
Request LCD panel serial number.	07 01 01 53 45 52 08	07 01 00 53 45 52 S(0)...S(12) 08 S(0) ...S(12) = the serial number in ASCII
Request LCD panel firmware version.	07 01 01 47 56 45 08	07 01 00 47 56 45 S(0)...S(5) 08 S(0)...S(5) = the firmware version in ASCII

## Serial Command List

Table 6-2 lists all supported commands.

**Table 6-2. Serial Commands**

Main Item	Control Item	Type	CMD (HEX)	Value (HEX)	Reply (HEX)	Content	CMD (ASCII)
Power Control and Input Source	Power Control	W/R	50 4F 57	00	00	Off (soft power)	POW
				01	01	On (soft power)	
	IPC Control	W/R	49 50 43	00	00	Off	IPC
				01	01	On	
	Input Source	W/R	4D 49 4E	00	00	VGA	MIN
				09	09	HDMI 1	
				10	10	HDMI 2	
				11	11	HDMI 3	
				12	12	HDMI 4	
				13	13	DisplayPort	
14				14	IPC/OPS		
18				18	Media Player (Win/Android)		
Display Adjustment	Display Adjustment	W/R	42 52 49	0~100	0~100	Back Light Brightness	BRI
		W/R	42 52 4C	0~100	0~100	Digital Brightness Level	BRL
		W/R	42 4C 43	00	00	Off (Back Light)	BLC
				01	01	On (Back Light)	
		W/R	43 4F 4E	0~100	0~100	Contrast	CON
W/R	48 55 45	0~100	0~100	Hue	HUE		

Main Item	Control Item	Type	CMD (HEX)	Value (HEX)	Reply (HEX)	Content	CMD (ASCII)
Display Adjustment	Display Adjustment	W/R	53 41 54	0~100	0~100	Saturation	SAT
		W/R	4E 4F 52	00	00	Noise Reduction: Off	NOR
				01	01	Noise Reduction: Low	
				02	02	Noise Reduction: Medium	
				03	03	Noise Reduction: High	
		W/R	4D 45 4D (AVF-6515 only)	00	00	MEMC: Off	MEM
				01	01	MEMC: Low	
				02	02	MEMC: Medium	
				03	03	MEMC: High	
		W/R	55 53 52	0~100	0~100	Red Gain (mapping 0~100)	USR
		W/R	55 53 47	0~100	0~100	Green Gain (mapping 0~100)	USG
		W/R	55 53 42	0~100	0~100	Blue Gain (mapping 0~100)	USB
		W/R	55 4F 52	0~100	0~100	Red Offset (mapping 0~100)	UOR
	W/R	55 4F 47	0~100	0~100	Green Offset (mapping 0~100)	UOG	
	W/R	55 4F 42	0~100	0~100	Blue Offset (mapping 0~100)	UOB	
	W/R	43 4F 54	00	00	User	COT	
			01	01	6500K		
			02	02	9300K		
			06	06	5000K		
			07	07	7500K		
	W/R	47 41 43	00	00	Gamma Off	GAC	
01			01	Gamma 2.2			
VGA Adjustment	W/R	50 48 41	0~100	0~100	Phase	PHA	
	W/R	43 4C 4F	0~100	0~100	Clock	CLO	
	R/W	48 4F 52	0~100	0~100	Horizontal Position	HOR	
	R/W	56 45 52	0~100	0~100	Vertical Position	VER	
	W	41 44 4A	00	00	Auto Adjust	ADJ	
Sharpness	W/R	53 48 41	0~100	0~100	Sharpness	SHA	
Other Control	PIP Adjust	W/R	50 53 43	00	00	PIP OFF	PSC
				01	01	PIP Small	
				02	02	PIP medium	
				03	03	PIP large	
				04	04	PbP (Side by Side)	
				05	05	PbP Portrait	
				06	06	3 Windows	
				07	07	4 Windows	
	PIP Source Selection	W/R	50 49 4E	00	00	VGA	PIN
				09	09	HDMI 1	
				10	10	HDMI 2	
11				11	HDMI 3		



Main Item	Control Item	Type	CMD (HEX)	Value (HEX)	Reply (HEX)	Content	CMD (ASCII)	
Other Control	PIP Source Selection	W/R	50 49 4E	12	12	HDMI 4	PIN	
				13	13	DisplayPort		
				14	14	IPC/OPS		
				17	17	HDMI 5 (Front Panel)		
				18	18	Media Player (Win/Android)		
		W/R	50 49 4F	(refer to PIN)	(refer to PIN)	Select the input source of sub window 2 (refer to PIN)	PIO	
		W/R	50 49 50	(refer to PIN)	(refer to PIN)	Select the input source of sub window 3 (refer to PIN)	PIP	
		PIP position	W/R	50 50 4F	00	00	PIP Position Bottom-left	PPO
					01	01	PIP Position Bottom-Right	
	02				02	PIP Position Top-left		
	03				03	PIP Position Top-right		
	PIP/Main Swap	W	53 57 41	00	00	Swap main and PIP	SWA	
	Scaling	W/R	41 53 50	00	00	Native	ASP	
				01	01	Full Screen		
				02	02	Pillarbox/4:3		
				03	03	Letterbox		
		W/R	50 41 53	01	01	Full Screen	PAS	
				02	02	Pillarbox/4:3		
				03	03	Letterbox		
		W/R	5A 4F 4D	0~10	0~10	Adjust overscan ratio	ZOM	
		Baudrate Adjustment	W/R	42 52 41	00	00	115200	BRA
	01				01	38400		
	02				02	19200		
	03				03	9600		
Other Control	W	52 43 55	00	00	MENU Key	RCU		
			02	02	UP Key			
			03	03	DOWN Key			
			04	04	LEFT Key			
			05	05	RIGHT Key			
			06	06	ENTER Key			
			07	07	EXIT Key			
			18	18	SOURCE Key			
			23	23	SCALING Key			
			24	24	FREEZE Key			

Main Item	Control Item	Type	CMD (HEX)	Value (HEX)	Reply (HEX)	Content	CMD (ASCII)
Other Control	Other Control	W	52 43 55	25	25	MUTE Key	RCU
				28	28	AUTO Key	
				29	29	VOLUME+ Key	
				30	30	VOLUME- Key	
				43	43	Blank screen	
				44	44	MediaPlayer / Win10	
				160	160	Avocor LowBlue Bright- Key	
				161	161	Avocor LowBlue Bright+ Key	
		W	41 4C 4C	00	00	Reset all	ALL
		W/R	4B 4C 43	00	00	Un-lock keys	KLC
				01	01	Lock keys	
		R	53 45 52		13 bytes	Read Serial Number	SER
		R	4D 4E 41		13 bytes	Read Model Name	MNA
		R	47 56 45		6 bytes	Read Firmware Version	GVE
	R	52 54 56		Current value	Read RS232 table Version	RTV	
	W	47 56 53	00	[00]+5 byte	Querying main scaler version	GVS	
			01	[00]+5 byte	Querying sub mcu version		
			02	[00]+5 byte	Querying network module version		
	W/R	56 4F 4C	0~100	0~100	volume	VOL	
	W/R	42 41 53	0~12	0~12	Bass (-6~6)	BAS	
	W/R	54 52 45	0~12	0~12	Treble (-6~6)	TRE	
	W/R	42 41 4C	0~12	0~12	Bass (-6~6)	BAL	
	Audio	W/R	43 41 53	00	00	Current audio source: Analog	CAS
				01	01	Current audio source: HDMI1	
				02	02	Current audio source: HDMI2	
				03	03	Current audio source: HDMI3	
				04	04	Current audio source: HDMI4	
				05	05	Current audio source: Displayport1	
				07	07	Current audio source: OPS	
				08	08	Current audio source: FrontHDMI	
09				09	Current audio source: Win10		
W/R		49 4E 53	00	00	Internal Speaker Off	INS	
			01	01	Internal Speaker On		

Main Item	Control Item	Type	CMD (HEX)	Value (HEX)	Reply (HEX)	Content	CMD (ASCII)		
Other Control	Scheme Selection	W/R	53 43 4D	00	00	User	SCM		
				01	01	Sport			
				02	02	Game			
				03	03	Cinema			
				04	04	Vivid			
	EcoMode	W/R	57 46 53	0	0	Set VGA_ONLY	WFS		
				1	1	Set VGA_DIGITAL_RS232			
				2	2	Set Never_Sleep			
	RTC	W/R	52 54 59	0~99	0~99	Set Real Time Year	RTY		
				W/R	52 54 4D	1~12	1~12	Set Real Time Month	RTM
				W/R	52 54 44	1~31	1~31	Set Real Time Day	RTD
				W/R	52 54 48	0~23	0~23	Set Real Time Hour	RTH
				W/R	52 54 4E	0~59	0~59	Set Real Time Minute	RTN
		W/R	54 4D 53	0	0	Same Settings On All	TMS		
				1	1	Same Settings On Work Days			
				2	2	User			
		W/R	41 45 4E	1	1	Sun. Alarm Enable	AEN		
				2	2	Mon. Alarm Enable			
				4	4	Tue. Alarm Enable			
				8	8	Wed. Alarm Enable			
				16	16	Thur. Alarm Enable			
				32	32	Fri. Alarm Enable			
				64	64	Sat. Alarm Enable			
		W/R	41 45 46	1	1	Sun. Alarm Disable	AEF		
				2	2	Mon. Alarm Disable			
				4	4	Tue. Alarm Disable			
				8	8	Wed. Alarm Disable			
				16	16	Thur. Alarm Disable			
32				32	Fri. Alarm Disable				
64	64			Sat. Alarm Disable					

Main Item	Control Item	Type	CMD (HEX)	Value (HEX)	Reply (HEX)	Content	CMD (ASCII)
Other Control	RTC	W/R	4E 4E 48	0~23	0~23	Monday On Hour	NNH
		W/R	4E 4E 4D	0~59	0~59	Monday On Minute	NNM
		W/R	4E 46 48	0~23	0~23	Monday Off Hour	NFH
		W/R	4E 46 4D	0~59	0~59	Monday Off Minute	NFM
		W/R	45 4E 48	0~23	0~23	Tuesday On Hour	ENH
		W/R	45 4E 4D	0~59	0~59	Tuesday On Minute	ENM
		W/R	45 46 48	0~23	0~23	Tuesday Off Hour	EFH
		W/R	45 46 4D	0~59	0~59	Tuesday Off Minute	EFM
		W/R	44 4E 48	0~23	0~23	Wednesday On Hour	DNH
		W/R	44 4E 4D	0~59	0~59	Wednesday On Minute	DNM
		W/R	44 46 48	0~23	0~23	Wednesday Off Hour	DFH
		W/R	44 46 4D	0~59	0~59	Wednesday Off Minute	DFM
		W/R	55 4E 48	0~23	0~23	Thursday On Hour	UNH
		W/R	55 4E 4D	0~59	0~59	Thursday On Minute	UNM
		W/R	55 46 48	0~23	0~23	Thursday Off Hour	UFH
		W/R	55 46 4D	0~59	0~59	Thursday Off Minute	UFM
		W/R	49 4E 48	0~23	0~23	Friday On Hour	INH
		W/R	49 4E 4D	0~59	0~59	Friday On Minute	INM
		W/R	49 46 48	0~23	0~23	Friday Off Hour	IFH
		W/R	49 46 4D	0~59	0~59	Friday Off Minute	IFM
		W/R	54 4E 48	0~23	0~23	Saturday On Hour	TNH
		W/R	54 4E 4D	0~59	0~59	Saturday On Minute	TNM
		W/R	54 46 48	0~23	0~23	Saturday Off Hour	TFH
		W/R	54 46 4D	0~59	0~59	Saturday Off Minute	TFM
		W/R	53 4E 48	0~23	0~23	Sunday On Hour	SNH
		W/R	53 4E 4D	0~59	0~59	Sunday On Minute	SNM
		W/R	53 46 48	0~23	0~23	Sunday Off Hour	SFH
		W/R	53 46 4D	0~59	0~59	Sunday Off Minute	SFM

Main Item	Control Item	Type	CMD (HEX)	Value (HEX)	Reply (HEX)	Content	CMD (ASCII)
Other Control	Auto Scan	W/R	41 54 53	0	0	Off	ATS
				1	1	Main	
				2	2	Multi	
				3	3	All	
	IRFM	W/R	49 52 46	0	0	Off	IRF
				1	1	On	
	Smart Light Control	W/R	53 4C 43	0	0	Off	SLC
				1	1	DCR	
				2	2	Light Sensor	
	Power LED	W/R	4C 45 44	0	0	Off	LED
				1	1	On	
	DisplayPort Mode	W/R	44 50 4D	0	0	DP 1.1	DPM
				1	1	DP 1.2	
	DisplayPort EDID	W/R	45 44 50	00	00	4Kx2K	EDP
				01	01	1080P	
	HDMI RGB Color Range	W/R	48 43 52	00	00	Auto Detect	HCR
				01	01	Full Range	
				02	02	Limited Range	
	Touch Control	W/R	54 4F 43	00	00	Auto (Read Only)	TOC
				01	01	OPS	
				02	02	External (Touch1 / Front USB)	
02				02	External Touch 2		
03				03	External touch 2 (Rear USB)		
04				04	Win10		

Main Item	Control Item	Type	CMD (HEX)	Value (HEX)	Reply (HEX)	Content	CMD (ASCII)
Win10 Player	Win10 Power Control	W/R	57 50 43	00~04	00~04	Read: 0 - Win10 Power is Off Read: 1 - Win10 Power is On Write: 0 - Release Win10 Power button Write: 1- Press Win10 Power button until receiving Release command Write: 2 - Press Win10 Power button for 1 second Write: 3 - Press Win10 Power button for 4 seconds Write: 4 - If Win10 PC is On, then force shutdown Win10 PC (Press Win10 power button till Win10 PC is off).	WPC
OSD Control	Transparency	W/R	4F 53 54	0~4	0~4	OSD Transparency	OST
	H Position	W/R	4F 53 48	0~100	0~100	OSD H Position	OSH
	V Position	W/R	4F 53 56	0~100	0~100	OSD V Position	OSV
	OSD Rotation	W/R	4F 53 52 (AVF-6515)	00 01	00 01	Landscape Portrait	OSR
OSD Control	OSD Language	W/R	4F 53 4C	00	00	English	OSL
				01	01	French	
				02	02	German	
				03	03	Dutch	
				04	04	Hungarian	
				05	05	Slovene	
				06	06	Serbian	
				07	07	Croatian	
	08	08	Danish				
	OSD Timeout	W/R	4F 53 4F	5~60	5~60	OSD Timeout (5, 10, 20, 30, 60 sec)	OSO
Splash Screen	W/R	53 50 53	0	0	Off	SPS	
			1	1	On		
Ethernet Setup	Network Enable	W/R	4E 57 45	0	0	No	NWE
				1	1	Yes	
	Dynamic IP	W/R	44 49 50	0	0	Disable	DIP
				1	1	Enable	

Main Item	Control Item	Type	CMD (HEX)	Value (HEX)	Reply (HEX)	Content	CMD (ASCII)
Ethernet Setup	Default	W	4C 44 53	0	0	Load network default settings (It will take about 15 seconds.)	LDS
	E-Mail Alert	W/R	50 53 41	0	0	Off (Power Status Alert)	PSA
				1	1	On (Power Status Alert)	
		W/R	53 53 41	0	0	Off (Source Status Alert)	SSA
				1	1	On (Source Status Alert)	
		W/R	53 4C 41	0	0	Off (Signal Lost Alert)	SLA
				1	1	On (Signal Lost Alert)	
	Static IP Settings	W/R	49 50 31	0~255	0~255	Static IP Address 1	IP1
		W/R	49 50 32	0~255	0~255	Static IP Address 2	IP2
		W/R	49 50 33	0~255	0~255	Static IP Address 3	IP3
		W/R	49 50 34	0~255	0~255	Static IP Address 4	IP4
		W/R	4D 4B 31	0~255	0~255	Subnet Mask 1	MK1
		W/R	4D 4B 32	0~255	0~255	Subnet Mask 2	MK2
		W/R	4D 4B 33	0~255	0~255	Subnet Mask 3	MK3
		W/R	4D 4B 34	0~255	0~255	Subnet Mask 4	MK4
		W/R	47 57 31	0~255	0~255	Gateway 1	GW1
		W/R	47 57 32	0~255	0~255	Gateway 2	GW2
		W/R	47 57 33	0~255	0~255	Gateway 3	GW3
		W/R	47 57 34	0~255	0~255	Gateway 4	GW4
	Ethernet Setup	Static IP Settings	W/R	46 44 31	0~255	0~255	DNS Address 1
W/R			46 44 32	0~255	0~255	DNS Address 2	FD2
W/R			46 44 33	0~255	0~255	DNS Address 3	FD3
W/R			46 44 34	0~255	0~255	DNS Address 4	FD4
W			53 4E 53	0	0	Save Network Settings	SNS
W			4D 41 43	0~5	0~255	Querying MAC ID #0~#5	MAC

## Using Discrete IR Codes

The display accepts commands in the form of infrared (IR) signals that conform to the NEC protocol. Each display remote control button has an IR control code associated with it.

You can use these codes to program a third-party, "universal" remote control unit to work with the display. These third-party products usually come with a computer software application for this purpose. For more information, consult the documentation provided with the remote control unit.

### IR Command Protocol

The IR control codes have the following characteristics:

Each code consists of the following:

- A leader pulse (a modulated pulse of 9 ms followed by a non-modulated pulse of 4.5 ms);
- 16 address bits (also called a "custom code"): eight (8) bits for the address followed by the logical inverse of the address. The custom code for the display is 16559 decimal (0x40AF, binary 01000000 10101111).
- 16 data bits: eight (8) bits for the command followed by the logical inverse of the command
- An end pulse (a modulated pulse of 0.56 ms, similar to the modulated pulse in the '0' and '1' bits). The end of the modulated pulse constitutes the end of the data transmission.

The carrier frequency is 38 kHz, with the modulated pulses having a 33% duty cycle.

Commands are sent at a maximum rate of 9 Hz.

For example, here is the NEC control code for the POWER button on the display remote control unit:

Hex	40	AF	1C	E3
Binary	01000000	10101111	00011100	11100011
Function	Cust. Code Byte 1	Cust. Code Byte 2	Command	Command (Logical Inverse)



## IR Control Code List

Table 6-3 lists the IR control codes for the display.

**Table 6-3. Infrared (IR) Control Codes**

No.	Customer Code	Data Code	Function
1	40AF	04FB	-----
2	40AF	1CE3	POWER
3	40AF	07F8	SOURCE
4	40AF	08F7	-----
5	40AF	09F6	WIN PC
6	40AF	0AF5	BLANK
7	40AF	0BF4	-----
8	40AF	0CF3	FREEZE
9	40AF	1AE5	-----
10	40AF	15EA	MUTE
11	40AF	10EF	-----
12	40AF	11EE	VOLUME -
13	40AF	0DF2	-----
14	40AF	16E9	VOLUME +
15	40AF	06F9	BRIGHTNESS SETTINGS -
16	40AF	13EC	BRIGHTNESS SETTINGS +
17	40AF	02FD	UP
18	40AF	01FE	LEFT
19	40AF	0EF1	MENU
20	40AF	03FC	RIGHT
21	40AF	19E6	DOWN
22	40AF	12ED	ENTER
23	40AF	05FA	EXIT
24	40AF	40BF	-----
25	40AF	41BE	-----
26	40AF	14EB	AUTO
27	40AF	43BC	-----
28	40AF	00FF	SCALING
29	40AF	17E8	-----
30	40AF	18E7	-----
31	40AF	1EE1	-----
32	40AF	0FF0	-----
33	40AF	1BE4	-----
34	40AF	1DE2	-----
35	40AF	1FE0	-----
36	40AF	42BD	-----

**Notes:**

# 7. Specifications

Table 7-1 lists the signal types supported by each input on the display.

	AVF-6515	AVF-7515	AVF-8415
<b>PANEL</b>			
Diagonal Size (Inch)	65"	75"	84"
Backlight	Edge LED		
Aspect Ratio	16:9		
Input Resolution	3840 x 2160 @ 60 Hz		
Response Time	5.5 (typ)	8 (typ)	5 (typ)
Brightness	450 (cd/m <sup>2</sup> )	410 (cd/m <sup>2</sup> )	350 (cd/m <sup>2</sup> )
Contrast Ratio	4000:1	1200:1	1400:1
Viewing Angle	178° (H) / 178° (V)		
Supported Colors	1.07 G colors	1.07 Billion colors	1.06 Billion colors
Display Orientation	Landscape compatible		
<b>TOUCH SYSTEM</b>			
Interface	Touch USB		
Touch	High-resolution inGlass™ touch; Up to 20 points		
Glass	AGC glass; 0.12 inch thickness		
Supported Operating System	Windows 7 / 8 / 10, Mac OS 10		
<b>AUDIO</b>			
Built-in Speakers	4 KΩ / 2 x 10W		
<b>CONNECTIVITY</b>			
Connections	5 x HDMI / 1 x VGA / 1 x DisplayPort		
Audio	Audio Out / PC Audio In / SPDIF Out		
Control	2 x Touch USB / RS232 / Ethernet		
<b>WIN PC <small>Note</small></b>			
CPU	Intel Atom Quad Core Processor		
Memory	4GB DDR3		
Storage	64GB (eMMC)		
Ethernet	10/100 Mbps (RJ-45)		
WiFi	802.11 b/g/n, 2.4GHz, 1T1R, Realtek RTL8723BS Module		
Bluetooth	4.0		
USB 2.0/3.0	x2 / x1 (Type A)		
OS	Windows 10 Home Edition (x64)		
<b>PHYSICAL SPECIFICATIONS</b>			
Dimensions	59 x 36.15 x 3.67 (in)	67.7 x 41.2 x 3.8 (in)	76.73 x 46.76 x 3.75 (in)
Weight	Net: 67 kg / Gross: 77 kg	Net: 87 kg / Gross: 95 kg	Net: 111 kg / Gross: 118 kg
Wall Mount (VESA)	15.75 x 15.75 (in)	23.6 x 23.6 (in) 23.6 x 15.7 (in)	23.62 x 23.62 (in) 23.62 x 15.75 (in)
IPC Mount	3.94 x 3.94 (in)		
Fanless Design	Yes		

	AVF-6515	AVF-7515	AVF-8415
<b>OSD FUNCTIONS</b>			
<b>OSD Languages</b>	English; French; German; Dutch; Hungarian; Slovene; Serbian; Croatian; Danish		
<b>Source Auto Detect Function</b>	Yes		
<b>POWER</b>			
<b>Power Supply</b>	AC100-240V (Worldwide), 50/60Hz		
	3A	3.5A	6A
<b>Maximum Power Consumption</b>	260 W	320 W	560 W
<b>Standby</b>	$\leq 0.5$ W		
<b>ENVIRONMENTAL</b>			
<b>Operating Temperature</b>	5 °C ~ 35°C		
<b>Storage Temperature</b>	-20 °C ~ 60 °C		
<b>Humidity</b>	35% ~ 85%		



**NOTE**

When the display is powered up for the first time, turning on the WIN PC will take 12~20 seconds to initiate.

## Supported Timings

Table 7-2 lists the signal types supported by each input on the display.

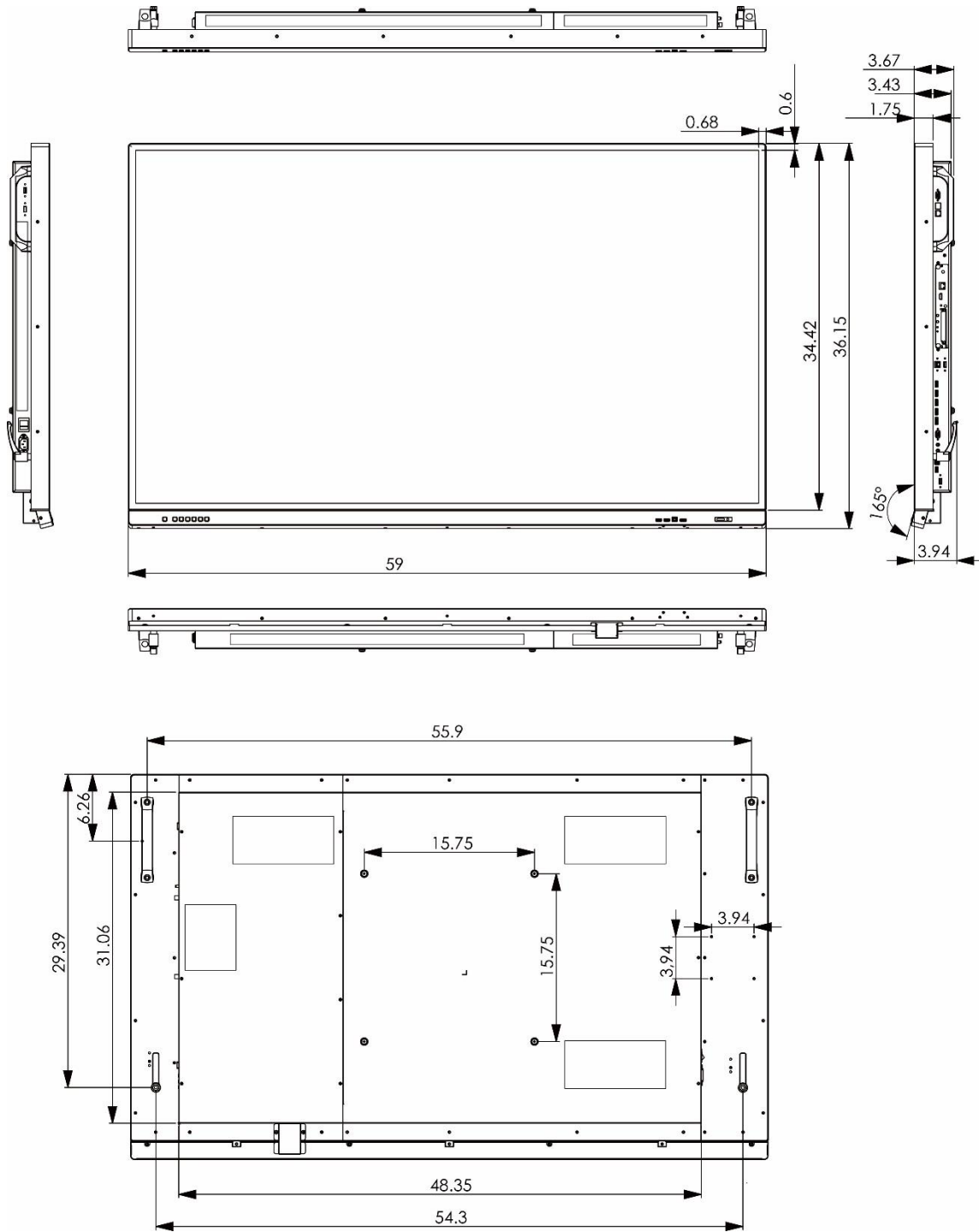
**Table 7-2. Supported Timings By Input**

Timing		fH (kHz)	fV (Hz)	Dot clock (MHz)	HDMI	VGA	DisplayPort	
VESA	VGA 640x480	31.469	59.94	25.175	○	○	○	
		37.861	72.809	31.5	○	○	○	
		37.5	75	31.5	○	○	○	
		43.269	85.008	36	○	○	○	
	SVGA 800x600	35.156	56.25	36	○	○	○	
		37.879	60.317	40	○	○	○	
		48.077	72.188	50	○	○	○	
		46.875	75	49.5	○	○	○	
		53.674	85.06	56.25	○	○	○	
	XGA 1024x768	48.363	60.004	65	○	○	○	
		56.476	70.069	75	○	○	○	
		60.023	75.029	78.75	○	○	○	
		68.677	84.997	94.5	○	○	○	
	WXGA1366x768	47.712	59.79	85.5	○	○	○	
	1280 x 720	44.444	59.98	64	-	○	○	
		44.772	59.86	74.5	-	○	○	
		56.456	74.78	95.75	-	○	○	
	1280 x 768	47.776	59.87	79.5	-	○	○	
		47.396	59.995	68.25	-	○	○	
		68.633	84.837	117.5	-	○	○	
	1280 x 800	49.306	59.91	71	○	○	○	
		49.702	59.81	83	○	○	○	
	SXGA	1152x864	67.5	75	108	○	○	○
			63.981	60.02	108	○	○	○
		1280x1024	79.976	75.025	135	○	○	○
			91.146	85.024	157.5	-	○	○
	1440 x 900	55.469	59.901	88.75	-	-	○	
		55.935	59.88	106.5	○	○	○	
	WSXGA+ 1680 x1050	64.674	59.883	119	○	○	○	
		65.29	59.954	146.25	○	○	○	
	UXGA 1600 x 1200	75	60	162	○	○	○	
	1920 x 1080	66.587	59.93	138.5	-	○	○	
WUXA 1920 x 1200	74.038	59.95	154	-	○	○		
QHD 2560x1440	88.787	59.951	241.5	○	-	○		
	89.521	59.961	312.25	-	-	○		
QSXGA 2560x1600	98.713	59.972	268.5	○	-	○		
	99.458	59.987	348.5	-	-	○		
EDTV	480p	31.5	60	27.03	○	-	○	
	576p	31.25	50	27	○	-	○	

Timing		fH (kHz)	fV (Hz)	Dot clock (MHz)	HDMI	VGA	DisplayPort	
HDTV	720p	37.5	50	74.25	○	-	○	
	1280x720	44.995	59.94	74.176	○	-	○	
		45	60	74.25	○	-	○	
	1080i	28.13	50	74.25	○	-	○	
	1920x1080	33.716	59.94	74.176	○	-	○	
		33.75	60	74.25	○	-	○	
	1080p 1920x1080		27	24	74.25	○	-	○
			28.125	25	74.25	○	-	○
			33.75	30	74.25	○	-	○
			56.25	50	148.5	○	-	○
		67.433	59.94	148.352	○	-	○	
	67.5	60	148.5	○	○	○		
4K2K	3840x2160	54	24	297	○	-	○	
		56.25	25	297	○	-	○	
		67.5	30	297	○	-	○	
		110.5	49.977	442	-	-	○	
		112.5	50	594	-	-	○	
		133.313	59.997	533.25	-	-	○	
		135	60	594	-	-	○	

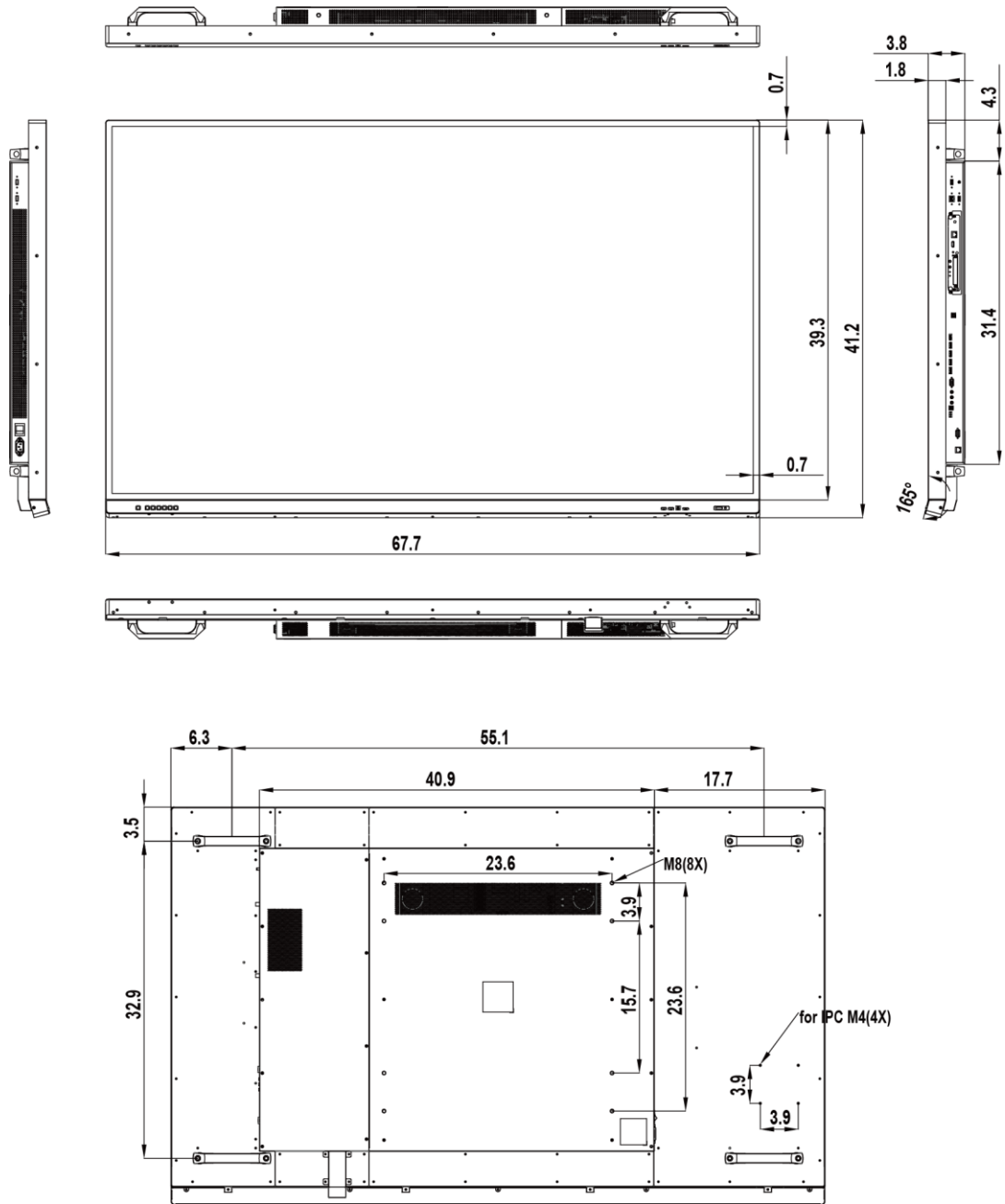
# Overall Dimensions

Figure 7-1 shows the display dimensions of **AVF-6515** (all dimensions are in inches).



**Figure 7-1. AVF-6515 Display Dimensions**

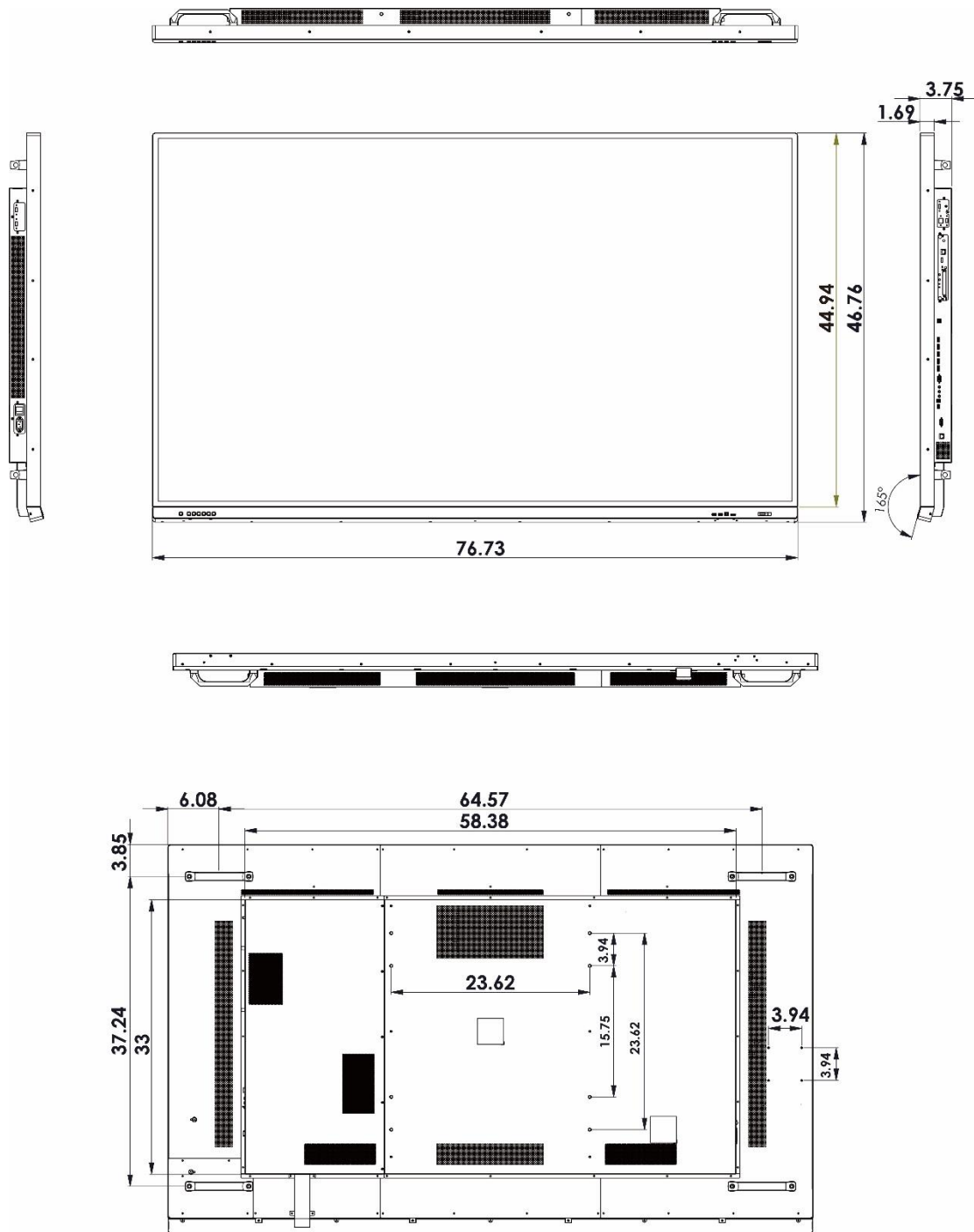
Figure 7-2 shows the display dimensions of **AVF-7515** (all dimensions are in inches).



**Figure 7-2. AVF-7515 Display Dimensions**



Figure 7-3 shows the display dimensions of **AVF-8415** (all dimensions are in inches).



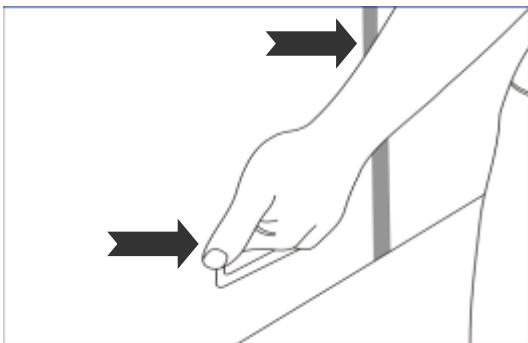
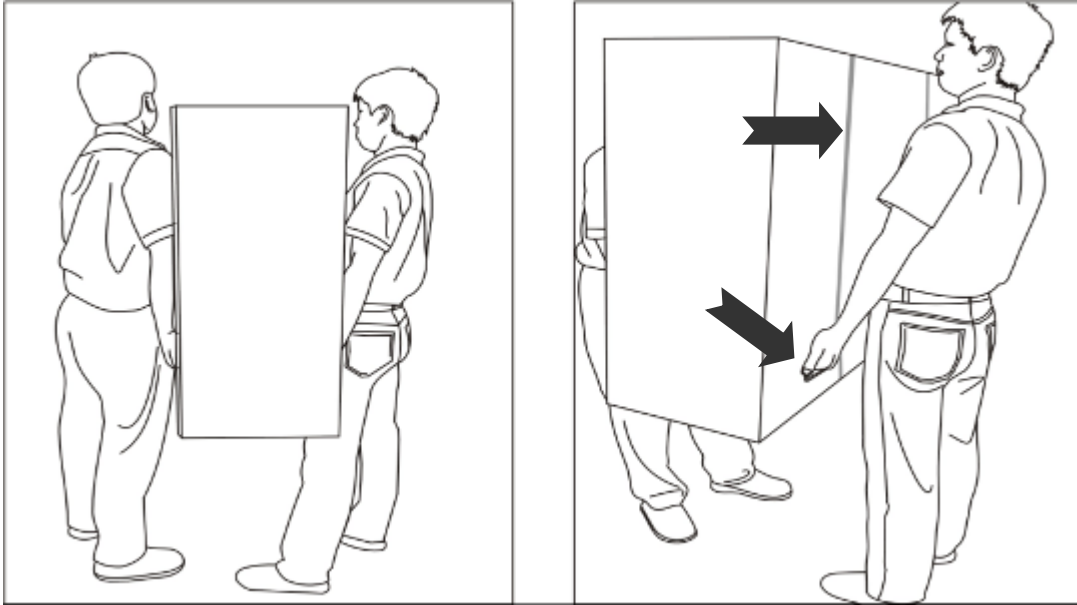
**Figure 7-3. AVF-8415 Display Dimensions**

## Notes:

# Appendix I: Moving and Carrying Notice

## Moving the Display:

Moving the display requires at least two people. Attempting to move the display with one person may result in dropping the display and/or serious injury. When moving a display in its shipping carton, lift the carton using the white handles.



## Carrying the display:

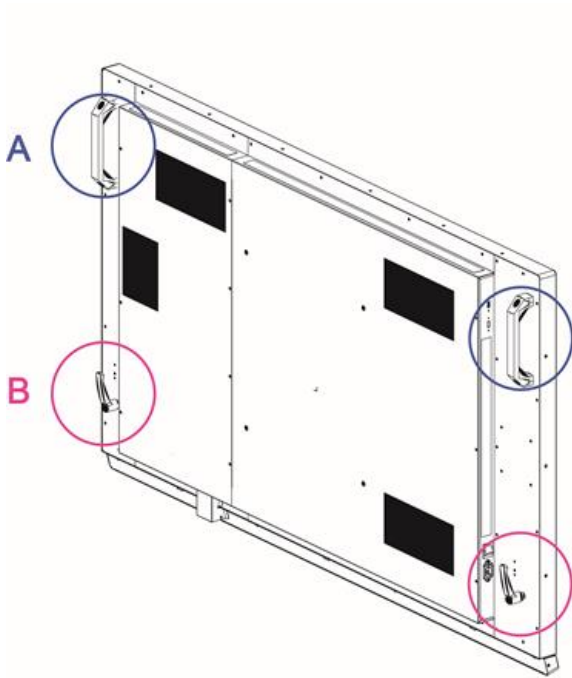
This display is heavy; please follow proper lifting technique, as pictured below. Failure to do so may cause injury.



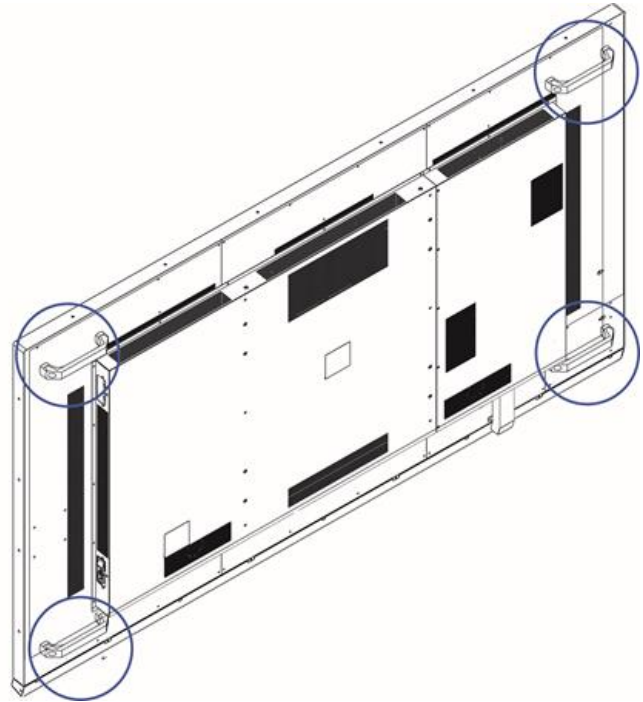
# Appendix II: Installing a Wall Mount

Follow the manual instructions for the type of mount you have selected. Refer all servicing to qualified service personnel.

Moving the display requires at least two people. Make sure you use the handles (A) and lever arms (B) in the back of the display while lifting or moving the display, to avoid touching the front panel during the move.



AVF -6515



AVF -8415 / AVF-7515

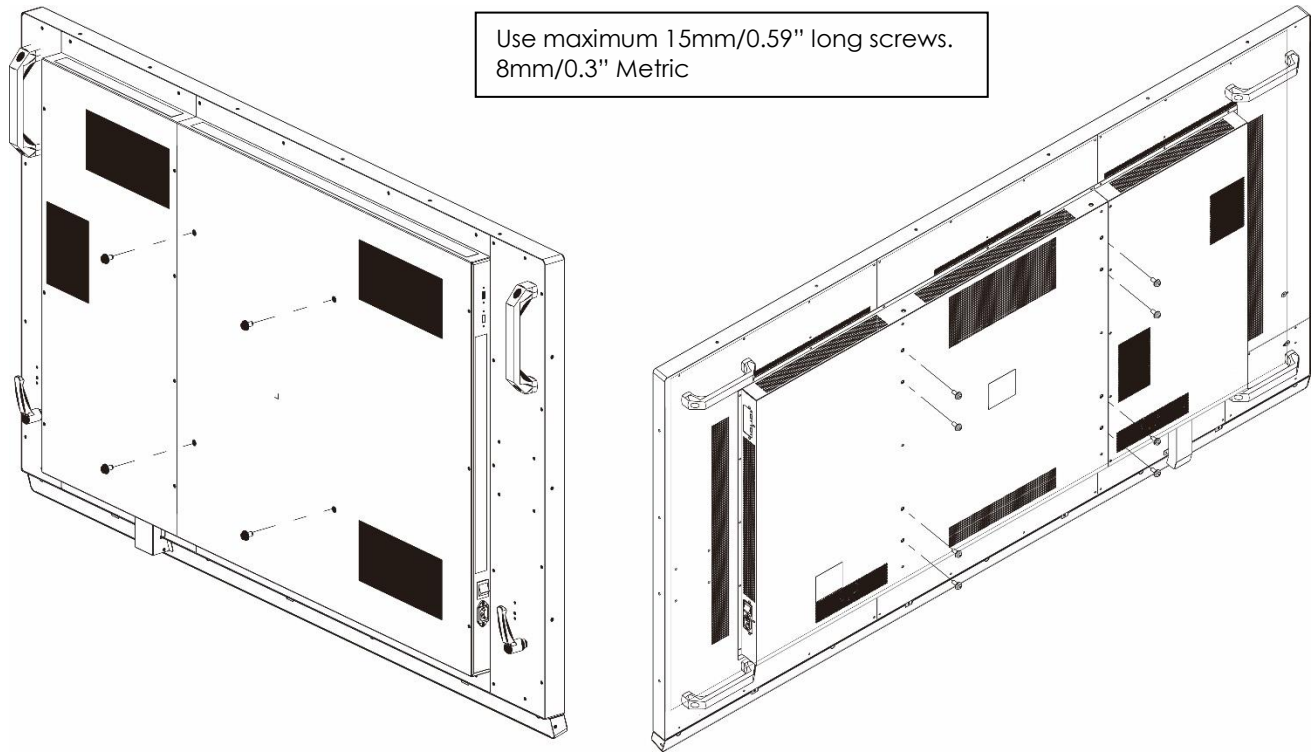
Before installing, please make sure the wall is strong enough to hold the necessary weight of the display and the mount.

**Step1.** Keep the display facing the ground and place it on a flat object.

**Step2.** Remove the screws (M8\*15) from the back of the display.

**Step3.** Align the wall brackets with the mounting holes and attach the brackets to the display using the screws removed in Step 2.

**Caution:** Longer screws will damage the display.



AVF -6515

AVF -8415 / AVF-7515



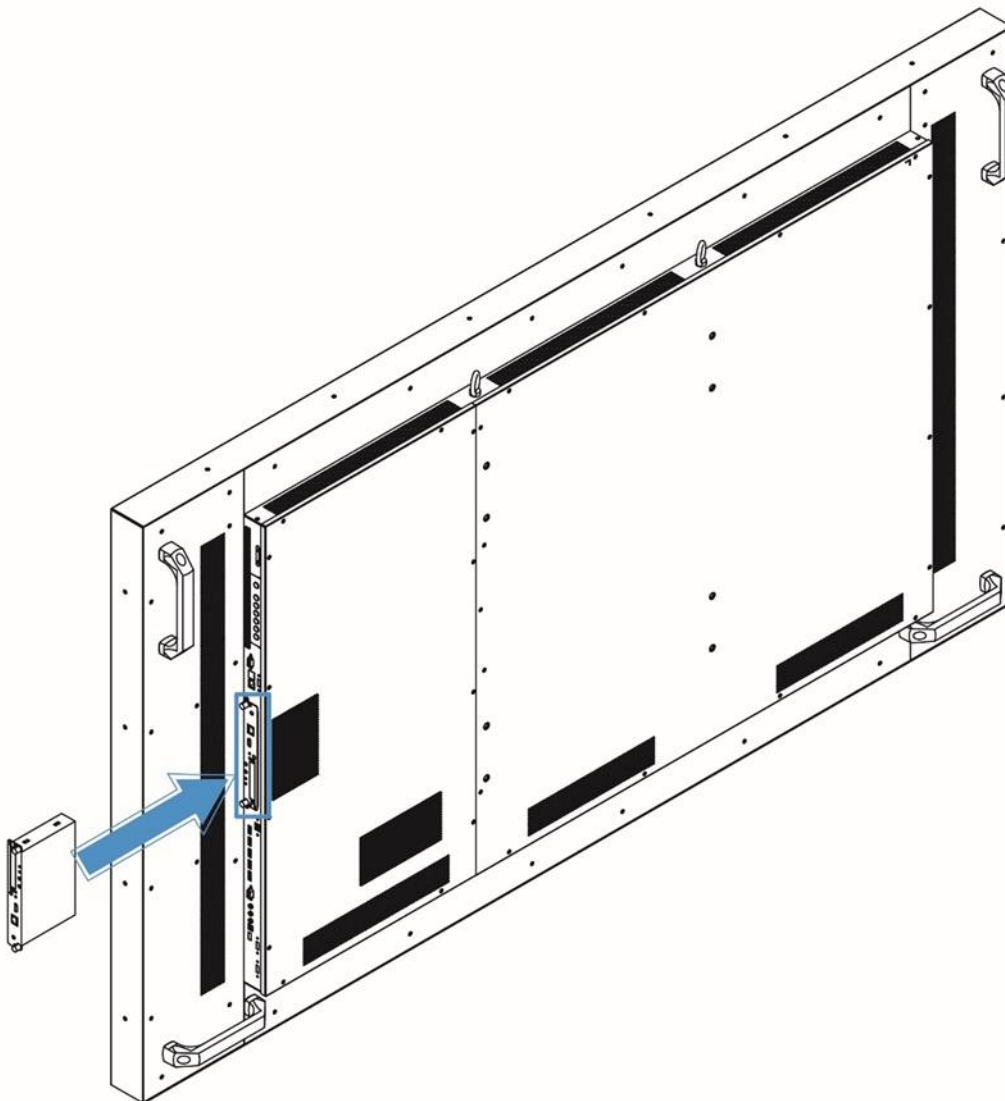
**NOTE**

Use only the approved wall-mount kit designed for your display to avoid personal injuries.

# Appendix III: Installing an OPS Module

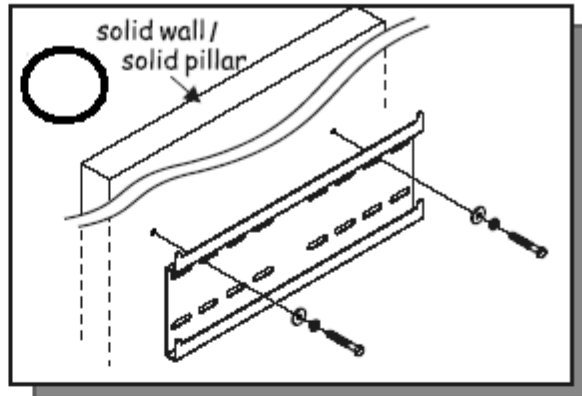
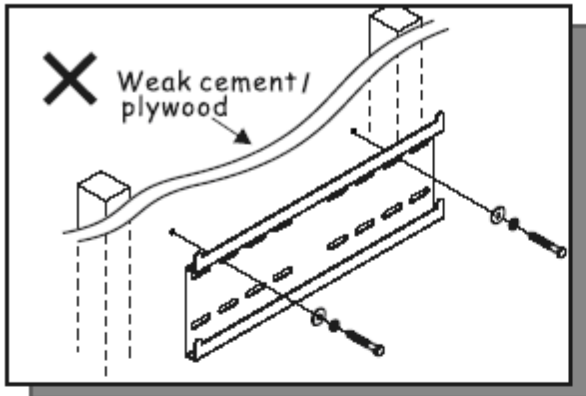
Follow the steps below to install an OPS module.

- Step 1** Ensure that the display is turned off (power socket on rear of display).
- Step 2** Use a screw driver to unscrew the OPS slot cover on the display input panel. Do not lose the screws that are removed.
- Step 3** Install the OPS module by sliding it gently into the OPS slot until you hear a click, indicating the module is securely inserted. When using an Avocor OPS PC, the fan should be facing to the backside of the display. Do not apply by force.
- Step 4** Secure the OPS module in position, by screwing it onto the display input panel using the screws that were removed earlier.
- Step 5** Turn on the interactive display. When using an Avocor OPS PC a green light on the side of the OPS PC should appear, indicating that the OPS PC is switched on and operational.

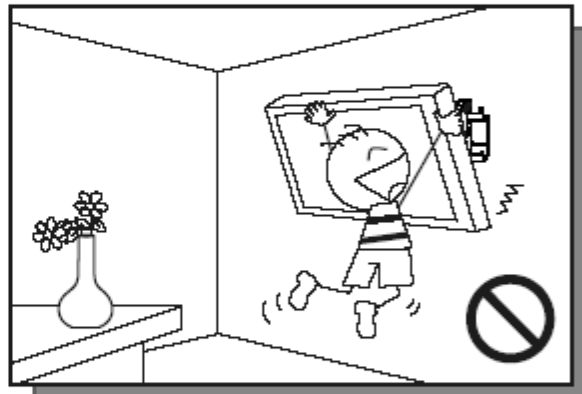
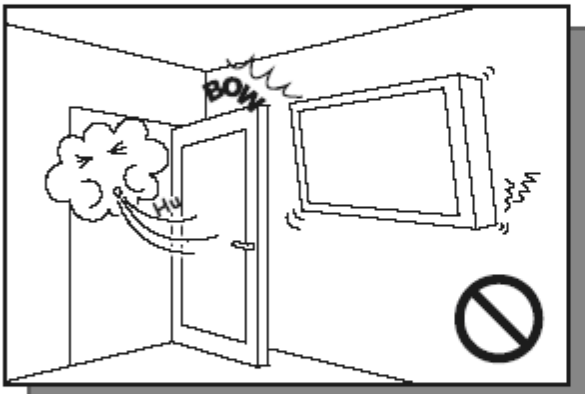


# Appendix IV: Wall Mount Safety Notes

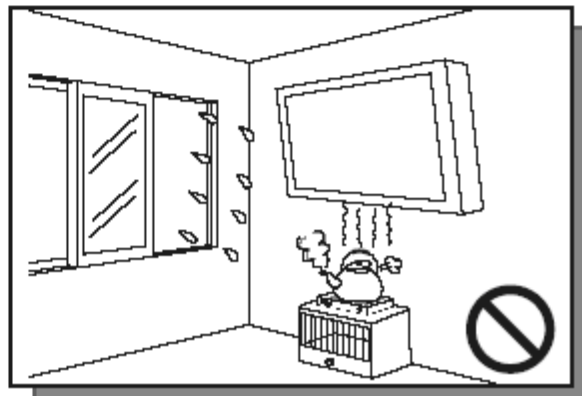
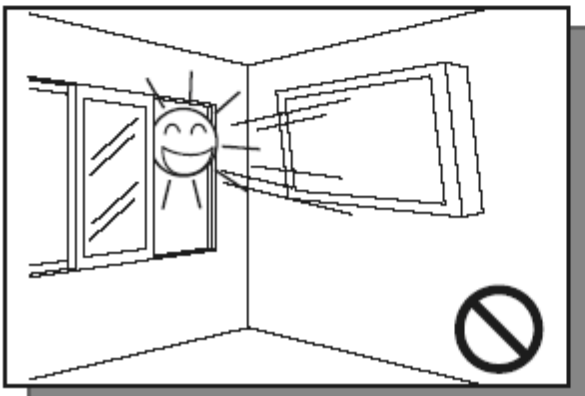
1. Please make sure if the bracket is fixed to the solid wall / solid pillar for fear of falling due to heavy weight.



2. After assembling, please don't pull or shake violently.

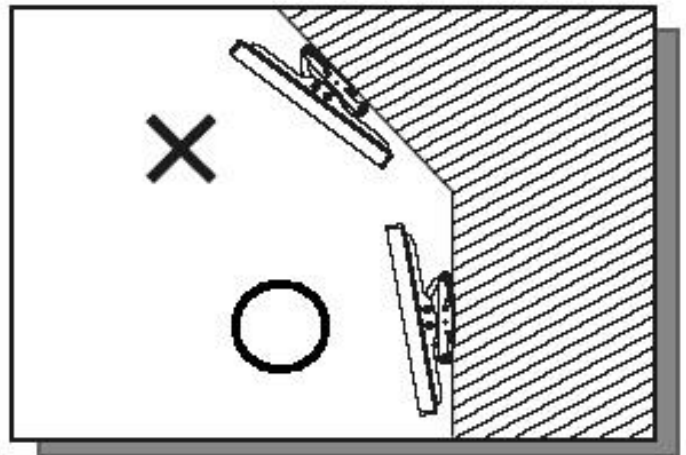
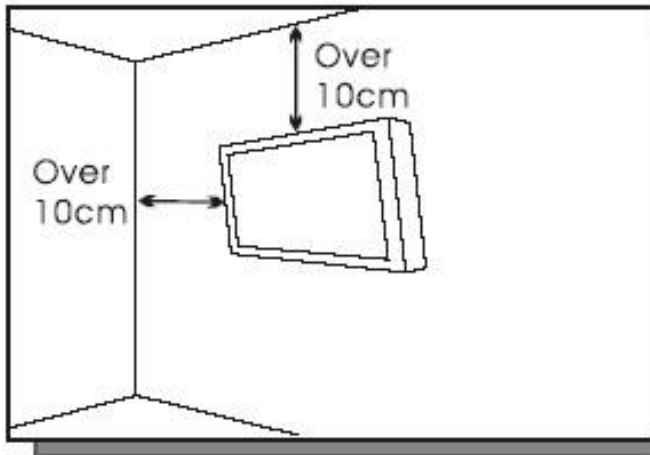


3. Please don't install the bracket directly under the sunshine or humidity / high temperature places for fear that the quality is effected.



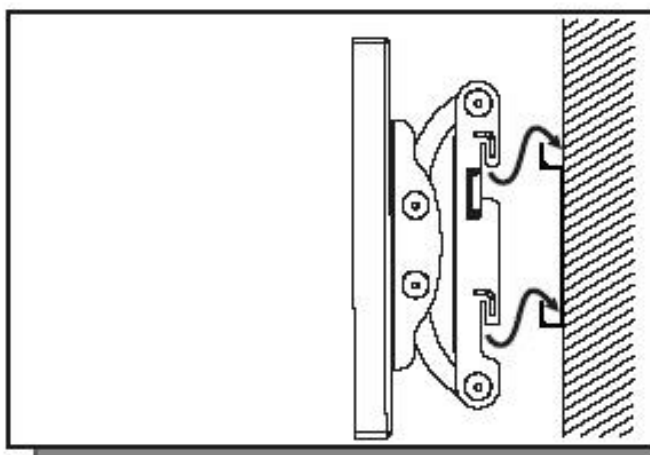
**4.**

Installing the bracket over 10 cm from each wall side and being vertical to the ground is the suggested installing position.



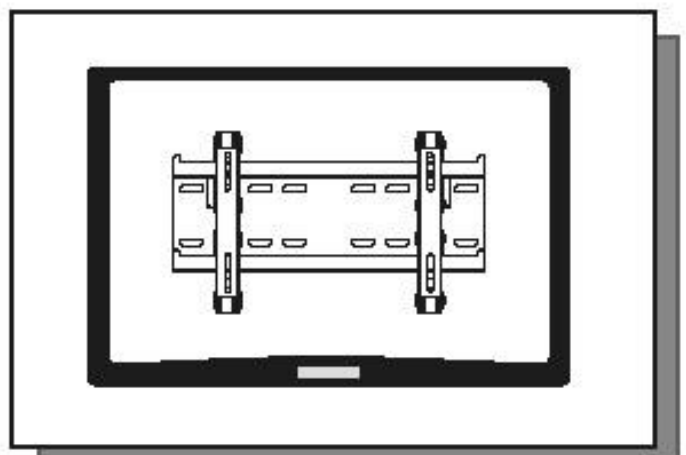
**5.**

Please make sure to hang on the mounting hooks firmly.



**6.**


The flat screen must be put in the mid of the bracket for fear of slope.





# Appendix V: Power/ PC Key Operations

## When current input is WIN PC:

- When Win10 PC Power Mode is set to Auto or Manual, pressing the button once will turn on Win10 PC.
-  When Win10 PC is on, pressing the button once will turn off Win10 PC.
- When Win10 PC Power Mode is set to Off and Win10 PC is Off, pressing the button once will switch the input source to OPS.

- Press the button to turn on/off the display.



- When Win10 PC Power Mode is set to Auto, pressing the button will turn on the display and Win10 PC.
- When Win10 PC is running, and Win10 PC Power Mode is set to Auto or Manual, pressing the button will turn off the screen and Win10 PC will remain running in the background.



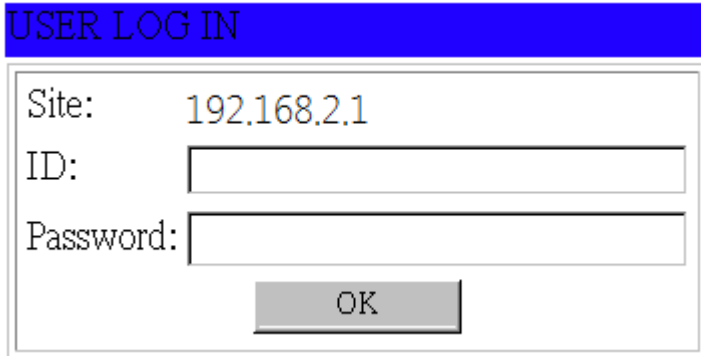
### NOTE

1. Operation of the power/PC keys will not conform to the description above if you have made changes to the default Power/Sleep settings in the windows PC.
2. Please avoid unplugging the AC power cord while WIN PC is still on. To check the status of WIN PC, you may check the floating message box on screen, or use the remote control to enter the OSD menu and find the information in the Information menu page.

# Appendix VI: Ethernet Remote Control Settings

The device can be controlled by opening a browser and connecting to web server directly.

1. Open a browser and type the IP address :192.168.2.1 into the address bar and enter.
2. The browser will prompt the small window which will ask for your username and password.



Enter the username and password to login by using the following information then click the **OK** button.

Default IP	192.168.2.1
Default ID	admin
Default Password	system

## Configurations

### Administrator

#### Authentication Configuration

##### Administrator

[Authentication](#)

[Configuration](#)

[System IP](#)

[Configuration](#)

[Network Status](#)

[Display Status](#)

[Load default setting](#)

[Firmware update](#)

[Boot Loader upgrade](#)

[TCP Mode](#)

[UDP Mode](#)

[UART](#)

[SMTP](#)

[Reset Device](#)

[Logout](#)

#### Authentication Configuration

Setting	Value
Username	<input type="text" value="admin"/> max:15
Password	<input type="password" value="•••••"/> max:15
Confirm	<input type="password" value="•••••"/>

Please refresh web page after press "updated" button.

Note:

Comment name only can use "0-9", "a-z", "A-Z"

## System IP Configuration

### Administrator

[Authentication Configuration](#)

[System IP Configuration](#)

[Network Status](#)

[Display Status](#)

[Load default setting](#)

[Firmware update](#)

[Boot Loader upgrade](#)

[TCP Mode](#)

[UDP Mode](#)

[UART](#)

[SMTP](#)

[Reset Device](#)

[Logout](#)

## System IP Configuration

Setting	Value
IP Address	<input type="text" value="192"/> <input type="text" value="."/> <input type="text" value="168"/> <input type="text" value="."/> <input type="text" value="2"/> <input type="text" value="."/> <input type="text" value="1"/>
Subnet Mask	<input type="text" value="255"/> <input type="text" value="."/> <input type="text" value="255"/> <input type="text" value="."/> <input type="text" value="255"/> <input type="text" value="."/> <input type="text" value="0"/>
Gateway	<input type="text" value="192"/> <input type="text" value="."/> <input type="text" value="168"/> <input type="text" value="."/> <input type="text" value="2"/> <input type="text" value="."/> <input type="text" value="1"/>
DNS	<input type="text" value="192"/> <input type="text" value="."/> <input type="text" value="168"/> <input type="text" value="."/> <input type="text" value="2"/> <input type="text" value="."/> <input type="text" value="1"/>
IP Configure	<input type="radio"/> Static <input checked="" type="radio"/> DHCP
VLAN Tag	<input checked="" type="radio"/> Disable <input type="radio"/> Enable : VLAN ID <input type="text" value="0"/>
<input type="button" value="Update"/> Please refresh web page after press "updated" button.	

## Network Status

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## Network Status

Kernel Version	V3021 (Feb 17 2014 14:42:18)
MAC Address	00:1F:B6:00:01:DB
Nickname	<input type="text" value="NetUART"/> <input type="button" value="Update"/> Please refresh web page after press "updated" button.

Note:

Comment name only can use "0-9", "a-z", "A-Z", "\_", "-"

## Load Default Setting

### Administrator

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Load Default Setting to EEPROM

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## Boot Loader Upgrade

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## TCP Mode

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## TCP Control

Item	Value
Telnet Server/Client	<input checked="" type="radio"/> Server <input type="radio"/> Client <input type="radio"/> Disable
Data Port Number	<input type="text" value="23"/>
Remote Server IP Address	<input checked="" type="radio"/> IP <input type="text" value="210"/> . <input type="text" value="200"/> . <input type="text" value="181"/> . <input type="text" value="102"/> <input type="radio"/> Domain Name <input type="text" value="0"/>
Client mode inactive timeout	<input type="text" value="20"/> minute (1~99,0=Disable)
Server mode protect timeout	<input type="text" value="60"/> minute (1~98,0=Disable,99=Can't replace)
<input type="button" value="Update"/> Please refresh web page after press "updated" button.	

### Telnet Server/Client

Set the device to be a Telnet Server or Client.

### Port Number

When in Server mode, assign the port number used to connect remotely. When in Client mode, assign the port number for the device to connect to the remote site.

### Remote Server IP Address

When in Client mode, the device will connect to the remote server with the IP address set here.

### Client mode inactive timeout

When NET2UAR is operating in TCP client mode, it will always try to connect with the remote server. The time configured here is for NET2UART to rebuild connection after timeout.

### Server mode protect timeout

When NET2UART is operating in TCP server mode, it would protect the TCP connection from getting replaced in the period of the time set here.

# UDP Mode

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**TCP Mode**

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## UDP

Item	Value	
Mode	<input type="radio"/> Listen <input type="radio"/> Normal <input checked="" type="radio"/> Disable	
Local Port	21	
Remote Address	IP	Port
	<input checked="" type="radio"/> 0 . 0 . 0 . 0 IP <input type="radio"/> Domain Name	0
	<input checked="" type="radio"/> 0 . 0 . 0 . 0 IP <input type="radio"/> Domain Name	0
	<input checked="" type="radio"/> 0 . 0 . 0 . 0 IP <input type="radio"/> Domain Name	0
	<input checked="" type="radio"/> 0 . 0 . 0 . 0 IP <input type="radio"/> Domain Name	0
	<input checked="" type="radio"/> 0 . 0 . 0 . 0 IP <input type="radio"/> Domain Name	0
	<input checked="" type="radio"/> 0 . 0 . 0 . 0 IP <input type="radio"/> Domain Name	0
	<input checked="" type="radio"/> 0 . 0 . 0 . 0 IP <input type="radio"/> Domain Name	0
	<input checked="" type="radio"/> 0 . 0 . 0 . 0 IP <input type="radio"/> Domain Name	0
	<input checked="" type="radio"/> 0 . 0 . 0 . 0 IP <input type="radio"/> Domain Name	0
<input type="button" value="Update"/>		
Please refresh web page after press "updated" button.		

### Status

When TCP mode is set as Server mode or Client mode, the UDP mode would be disabled automatically, and vice versa.

### Local Port

Assign the port number here to allow the device to open for the remote site to send data via UDP. The IP address of the remote site must be set in the Remote Address table, or NET2UART will ignore its data.

### Remote Address

The Remote Address table allows 10 entries of remote site IP addresses and ports. When NET2UART is sending data to network, the data will be sent to the each remote IP address entered in the table simultaneously. The port number is the remote site port number that NET2UART will send data to via UDP.

If the port number is set as "0", the NET2UART will use the port number that the remote site sends data from as the destination port number, or use the local port number as the destination port number if the remote site has not sent data to NET2UART.

# UART

## Administrator

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## TCP Mode

## UDP Mode

## UART

## SMTP

## Reset Device

## Logout

## UART Control

Item	Setting
Mode	RS232
Baudrate	115200
Character Bits	8
Parity Type	none
Stop Bit	1
Hardware Flow Control	none
Uart Memory Overflow count	0M,0K,0Byte
Uart FIFO Overflow count	0times
Delimiter	<input type="checkbox"/> Character 1: 00, <input type="checkbox"/> Character 2: FF <input type="checkbox"/> Silate time: 5 (1~255)*200ms <input type="checkbox"/> Drop Character
<input type="button" value="Update"/>	
Please refresh web page after press "updated" button.	

### Mode

Select the UART interface.

### Baud rate

Select the baud rate of UART interface.

### Character Bits

Select the number of character bits of UART interface.

### Parity Type

Select the parity type of UART interface.

### Stop Bit

Select the stop bit type of UART interface.

### Hardware Flow Control

Select the flow control type of UART interface. The hardware flow control will use CTS/RTS for the control signals.

### Uart Memory Overflow count

Shows the number of overflow bytes in network buffer.

### Uart FIFO Overflow count

Shows the number of overflow times in UART RX buffer.

## Delimiter

- Character 1 & 2:

Set Character 1 and/or Character 2 to be the delimiter.

Once the delimiter is active, NET2UART would monitor all data received from UART. All data received from UART will be stored in NET2UART internal buffer first, and will only be sent to Ethernet once the delimiter is detected. If the delimiters have not been detected and the internal buffer of NET2UART is stuffed, the incoming data will overwrite the previous data stored in NET2UART.

- Drop Character:

The Drop Character is set to drop delimiter or not. If Drop Character is active, the delimiter received from UART will not be sent out to Ethernet.

- Silent time:

Once the Silent time is active, NET2UART will keep all data received from UART in its internal buffer and check the time period of no data received from UART. It will then send out the internal data once the time is out.

## SMTP

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### SMTP setup

Enable SMTP	<input type="checkbox"/> Enable, Port: 25
SMTP server address	smtp.xxx.yyy
SMTP Login Information	<input type="checkbox"/> Enable Username: username, Password: ●●●●●●
Mail to	xxx@yyy.zzz max: 200
Mail from	xxx@yyy.zzz
SMTP 01 Warning	
Subject	Power Status Change Alert
Message Body	SMTP 01 body max: 100
SMTP 02 Warning	
Subject	Source Change Alert
Message Body	SMTP 02 body max: 100
SMTP 03 Warning	
Subject	Signal Lost Alert
Message Body	SMTP 03 body max: 100



## Reset Device

Reset NET2UART module.

Administrator

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Reset Device

Reset